Design & Access Statement for Notemachine ltd.

Snow White Dry Cleaners, 78 Stroud Green Road, London, N4 3EN

Introduction

This design and access statement has been produced in support for Planning Consent for NoteMachine ltd ATM applications.

The purpose of the installation; is to provide banking facilities for the local area.

As this statement is for an A.T.M installation within the existing external façade, some aspects such as “layout” and “Access” are of limited applicability.

Design Principles and Concepts

Amount
The site is within a retail / commercial area which would benefit from the provision of banking facilities.
The proposed A.T.M will provide direct and unobstructed access and is positioned clear of the adjacent circulation route.
The A.T.M is to be installed flush with the existing external façade.

Scale
The dimensions of the proposal are:-
A.T.M external dimensions 600mm x 600mm set at a height of 850mm from the pavement level.
The display screen is carefully shielded from ambient lighting to prevent glare and reflection, ensuring a clear and sharp image is visual by both standing and seated users.

Layout
The A.T.M is to be installed at a suitable height in order that the cash dispenser can be easily accessed, in accordance with DDA regulations.

Landscaping
Due to the nature of the proposed installation, we feel the application will not benefit from any future landscaping.

Appearance
The A.T.M is a modern design with a black bezel surround and illuminated Free Cash withdrawals signage. White internally illuminated lettering out of the black background. ATM surround with blue LED halo illumination.

Access
The A.T.M will have good access for the public. Due to the flat level surface to the frontage and its position within the frontage.

Secondary Access
The proposed installation has been designed to anticipate and overcome the restriction that would prevent disabled persons from making full use of the service to be provided together with the needs of more vulnerable people from protection of attack and intimidation.
Thus providing an accessible and safe cash withdrawal service for all to use.

Existing Security information.

The Rear door:
Wooden hollow core

The front of the premises is covered by part steel shutters and the ATM is installed through a Security Composite Panel

Parking for CIT is __10____M away from the entrance, opposite the site.

Actions taken and Design considerations to supplement existing security at the Site prior to and during installation.

Notemachine have developed a security plinth and methods of anchoring our ATMs in place through concrete and also through Timber floors by forming a sandwich with the joist to prevent removal.

Notemachine have also developed additional security with secondary locking of the safe door with a tell-tale visual deterrent planted on to the safe door. This also acts as an anti-grind plate above the lock, this rectangular red triangle, this immediately identifies the machine as having increased security and acts as a deterrent to active criminals.

Notemachine also have a solution when required to use side armour for additional protection within the ATM but as a result of the security survey this was not deployed at this site.

At the time of the installation survey all of our surveyors have one thought as they approach a perspective site “would I use this machine” This approach in selection has led to a minimal number of crimes taking place at our sites throughout the country.

The surveyor where possible will look to locate the ATM within the store so that the LHS of the safe is against an internal wall, party wall or external wall, removing the chance of a side attack from within the store.

The surveyor will have looked for good natural surveillance and avoided general obstructions like bus shelters, sun blinds, advertising boards and large planters all of which are considered in the site selection process.

The surveyor will also have reviewed the location in respect to the installation of an ATM room, to remove from view all operations in or around the ATM.
If a room is not possible, due to site restrictions / space.

The Store owner will be requested to secure the shop preventing ingress or exit to the premises at the time of the replenishment / Engineering functions involving access to the safe.

Notemachine have assessed the site for levels of street lighting in accordance with BS5489-1 in respect to the site having the minimum achievable level of 50 lux. Too which Notemachine have supplemented this with over spill of the integral lighting and branding halo from the ATM installation thus enhancing the lighting levels in the immediate area.

Notemachine carry out an end to end solution using our own Cash in Transit (CIT) and engineering staff, our security manager’s consider the following for every installation;

Deliveries, Parking outside the unit and line of sight of the replenishment for the staff. And the duty of care to our staff means this process is paramount to the security of our operatives.

Notemachine in their overall duty of care to the public have at this site installed a NCR - ATM these machines can have a Pin Shields added to prevent Pin Fraud.

Notemachine are looking to develop a dedicated covert CCTV within the ATM installation design to capture and identify any potential offenders interfering with the installation.
Notemachine have taken on board security recommendations and have incorporated in their installation the use of mirrors / Polished surfaces to improve surveillance for the user, these are placed as to avoid reflection of the key pad numbers.

Notemachine will install a defensible space (Ground Markings) in front of the ATM to indicate only one ATM user at a time, subject to pavement width, and seek retrospective local authority approval.

Notemachine will in their design give consideration to additional anchoring systems i.e. anti-ram bollards subject to Local authority planning consent – conditioning

As a company we operate a cassette exchange one out one in, to minimise the time on site.
Notemachine operate covert deliveries, with unmarked vans, and plain clothed staff who all have personal protection equipment
As a company we also attend the ATM steering group where all FI's and IAD's share knowledge on best practice for security and provide statistics on their estate updating the forum with valuable information from the various Police forces which enables Notemachine to formulate our deployment strategy.

Although we will not be applying for SBD certification for this site, we believe that our standard working practices and the implementation of the above crime prevention measures help us to provide a safe and sustainable development as set out in safe places-The Planning System and Crime Prevention (ODPM/Home Office, 2003)

Conclusion
The A.T.M has the principal benefit to the community of providing cash on demand. Which will also encourage people to visit and use Local shops, benefiting the local area shop keepers.