

aroTHERM plus



Important Note:

This quick guide shall support the professional installer in planning, installing and commissioning the appliance. It shall on no account replace or modify the installation, operating and maintenance instructions delivered with the appliance which always have to be observed. This guide does not replace the need for training, Vaillant training should be completed before installation.

The non-observance of the instructions delivered with the appliance can lead to malfunctions of the appliance and can result in death or serious injuries. Some characteristics of the appliance shown in this quick guide may vary from those of the most current series version. Vaillant Group UK Ltd shall not be held liable for any damages or injuries arising directly or indirectly from the use of this quick guide.

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Get started quickly!

Your step-by-step guide to installing the aroTHERM plus

Plan your work ...

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... work your plan: Installing the aroTHERM plus system

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... and start your system

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Check the product installation manuals for further information.

We are here to help you!

Don't hesitate to contact us for further support:

Vaillant Group UK Ltd.

Nottingham Road, Belper, Derbyshire DE56 1JT

Telephone 0330 100 3540

www.vaillant.co.uk/renewables

aftersales@vaillant.co.uk



Plan your work ...

Select the correct aroTHERM plus to fit your needs

Performance data

When designing a heating system that utilises a heat pump, there are a number of design factors that need to be considered.

Heat loss

MCS recommend using the MIS 3005 installation standard for designing a heat pump system. Systems should be specified at peak winter requirements, depending on location, to ensure year round comfort as detailed in the table below.

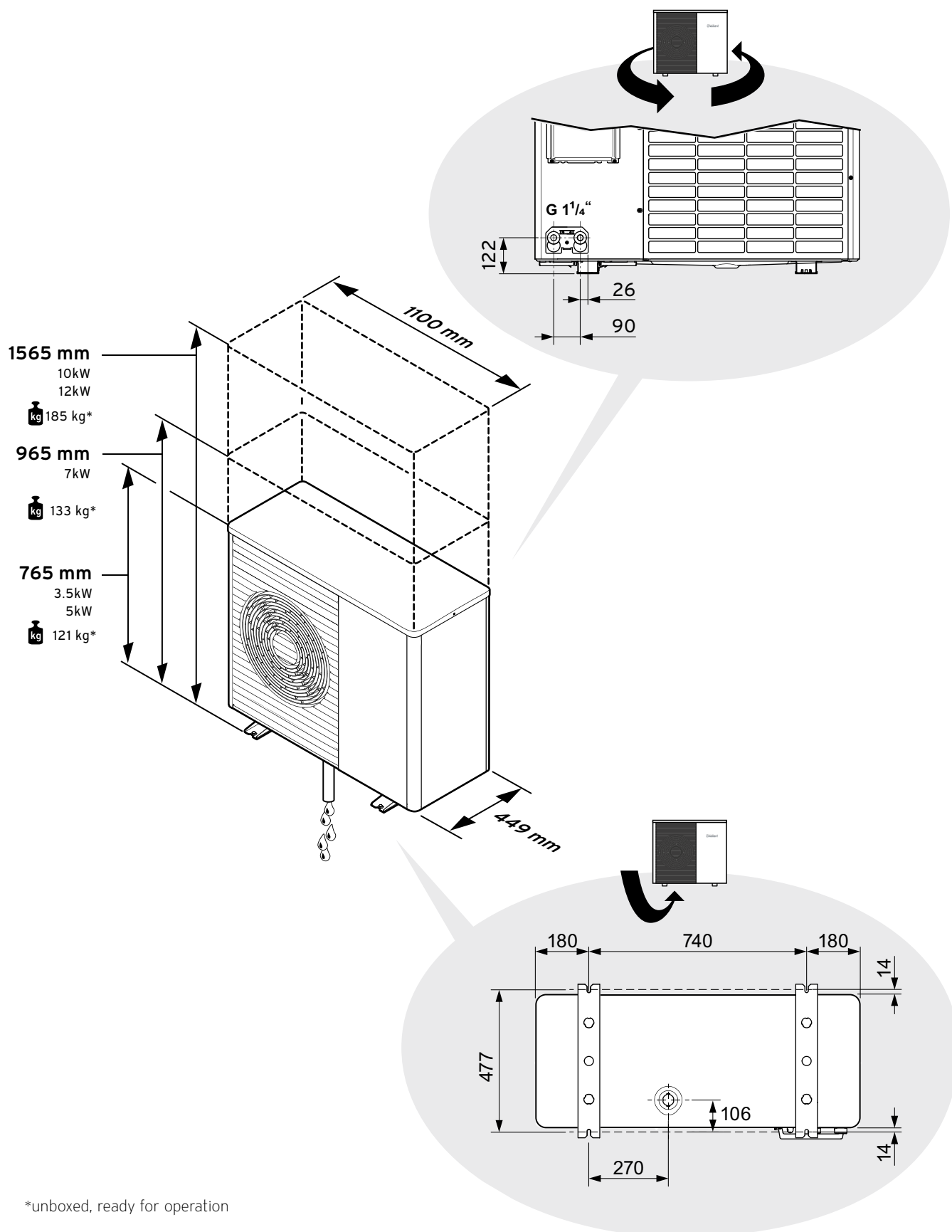
MIS 3005 design temperatures	Hourly dry-bulb temperature (°C) equal to or exceeded for % of the hours in a year
	99%
Belfast	-1.2
Birmingham	-3.4
Cardiff	-1.6
Edinburgh	-3.4
Glasgow	-3.9
London	-1.8
Manchester	-2.2
Plymouth	-0.2

A room-by-room heating requirement check will then need to be carried out at the set outside temperature in order to understand the heating needs of the total property.

SCOP data

aroTHERM output		35°C flow		40°C flow		45°C flow		50°C flow		55°C flow	
		Output	SCOP	Output	SCOP	Output	SCOP	Output	SCOP	Output	SCOP
3.5kW	-5°C	4.2	4.41	4.1	4.03	4	3.65	3.9	3.37	3.8	3.10
	-3°C	4.6		4.4		4.3		4.2		4	
	0°C	4.7		4.7		4.6		4.5		4.4	
	2°C	4.9		4.9		4.9		4.7		4.6	
5kW	-5°C	6.3	4.48	6	4.13	5.6	3.77	5.5	3.41	5.4	3.06
	-3°C	6.8		6.4		6.1		5.9		5.8	
	0°C	6.9		6.7		6.6		6.4		6.2	
	2°C	7.1		7		6.9		6.7		6.5	
7kW	-5°C	8.2	4.36	8.1	4.13	8	3.91	7.5	3.65	7	3.39
	-3°C	8.8		8.6		8.4		7.9		7.4	
	0°C	9.5		9.3		9.1		8.6		8.1	
	2°C	10		9.8		9.6		9		8.5	
10kW	-5°C	9.9	5.03	9.7	4.58	9.4	4.13	9.1	3.85	8.8	3.58
	-3°C	10.7		10.3		10		9.6		9.2	
	0°C	11.9		11.6		11.3		10.7		10.2	
	2°C	12.8		12.5		12.1		11.5		10.9	
12kW	-5°C	13.1	4.88	12.8	4.55	12.5	4.21	11.7	3.92	10.8	3.63
	-3°C	13.9		13.4		12.9		12.1		11.2	
	0°C	15.2		14.6		14.1		13.2		12.3	
	2°C	16		15.5		14.9		13.9		13	

Product dimensions

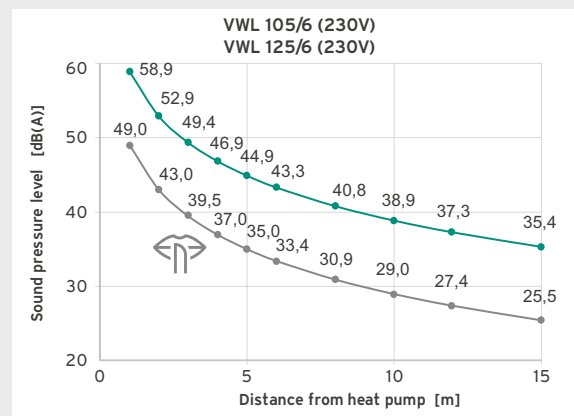
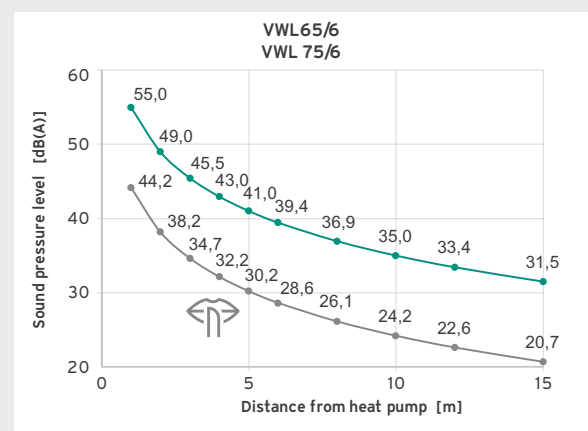
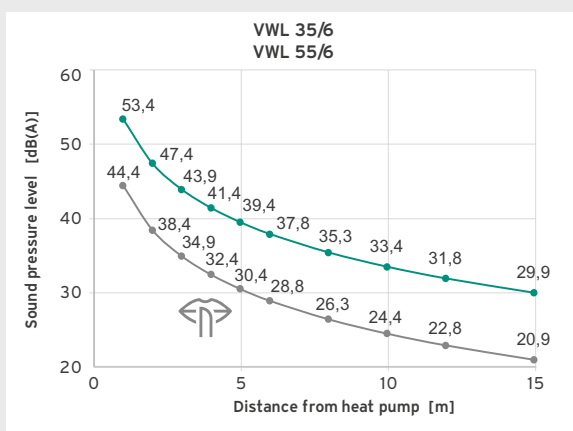


Sound power and pressure level

For sound pressure calculations, use sound power values in table below to ensure compliance with building regulations. See charts for reference and guidance.

aroTHERM plus	3.5 kW	5 kW	7 kW	10 kW	12 kW
Sound power level A7/W55	54 dB	54 dB	55 dB	60 dB	60 dB

 Nominal operation with max. output
  Operation at 60 % compressor speed reduction
 

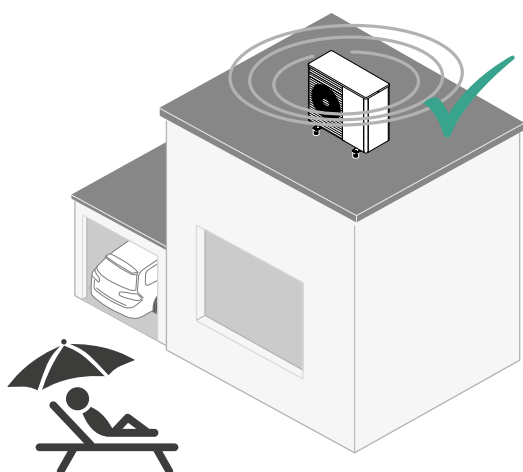
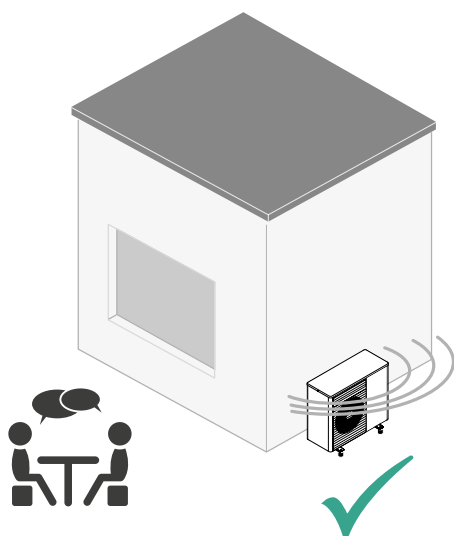


Find the perfect space for your installation

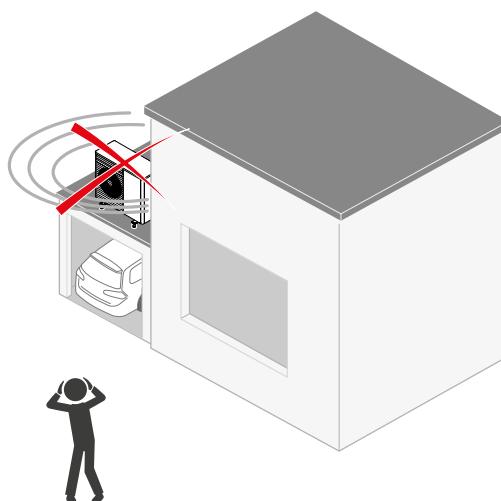
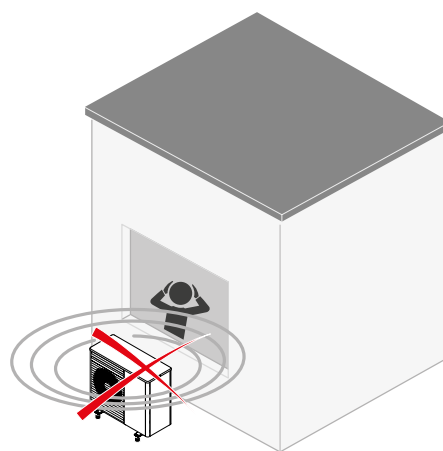
A quiet space for your installation

Whilst the aroTHERM plus has been accredited by Quiet Mark* for it's super low noise levels. When siting pay consideration to bedroom windows and flat roof installations.

Do! 



Avoid 

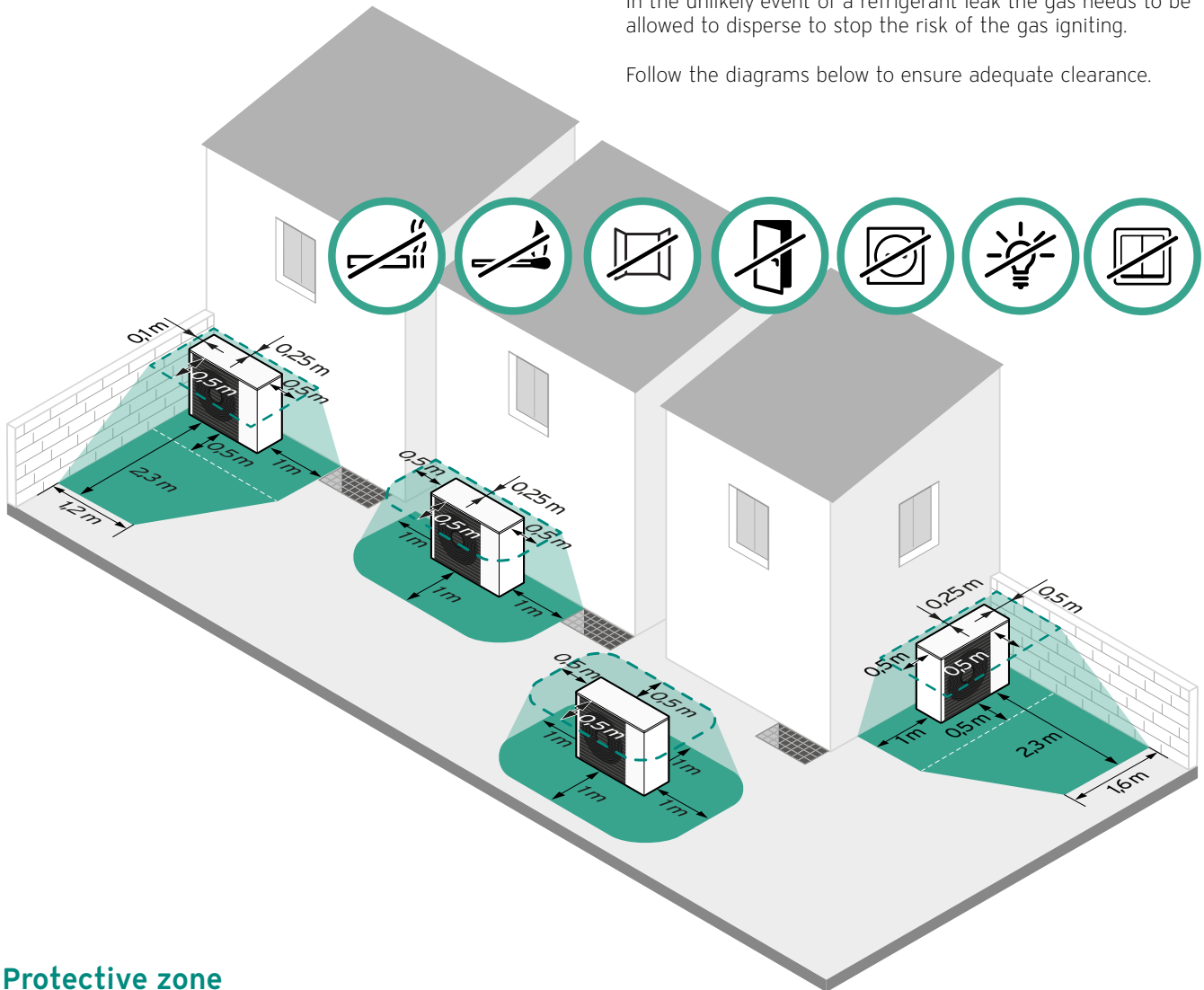


*Models 3.5, 5, 7 and 12kW

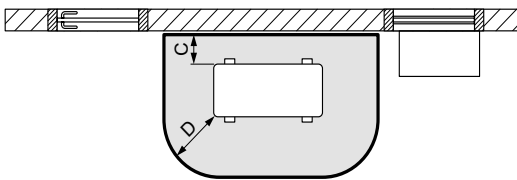
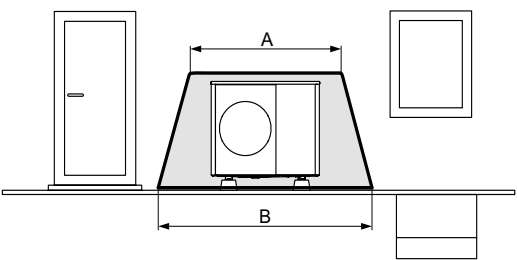
Installation and R290 clearances

When placing the unit you must be aware of drains and openings.
In the unlikely event of a refrigerant leak the gas needs to be allowed to disperse to stop the risk of the gas igniting.

Follow the diagrams below to ensure adequate clearance.



Protective zone

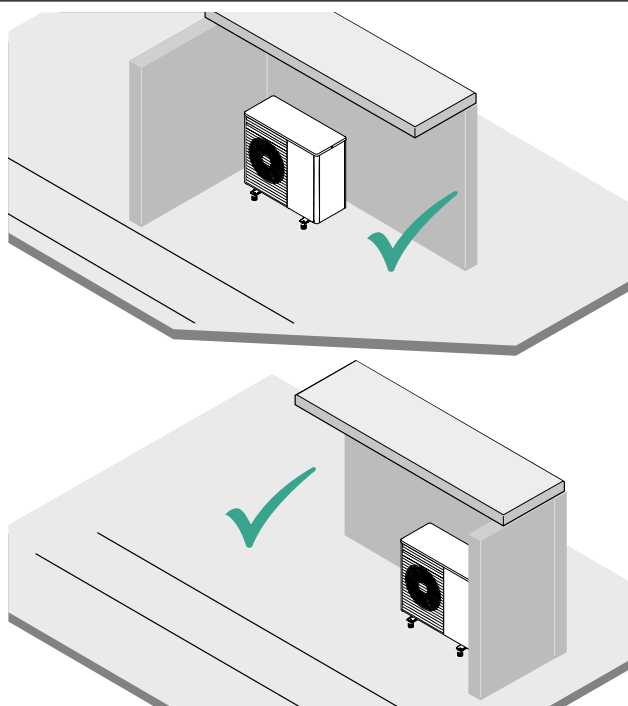


There must be no ignition sources, such as plug sockets, light shafts, lamps or electrical switches in the protective zone.

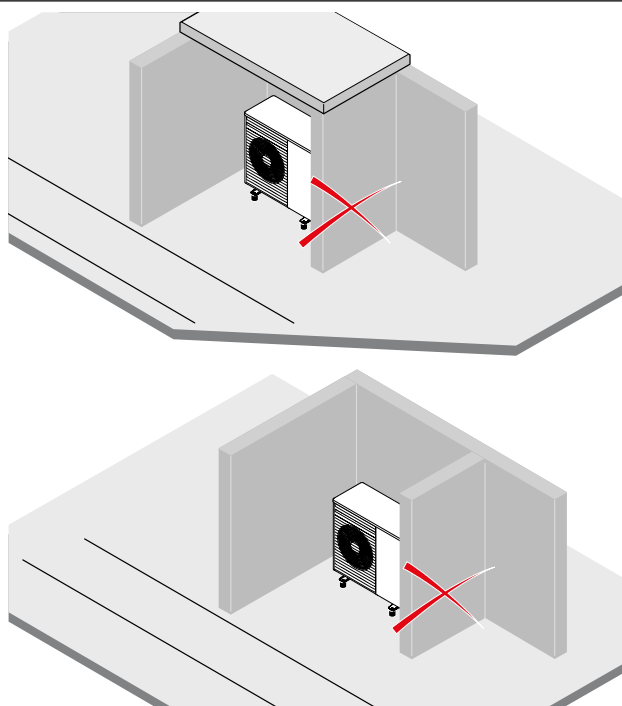
Minimum clearances	Unit	Dimension
A	mm	2100
B	mm	3100
C	mm	200/250
D	mm	1000

A vented space for perfect operation

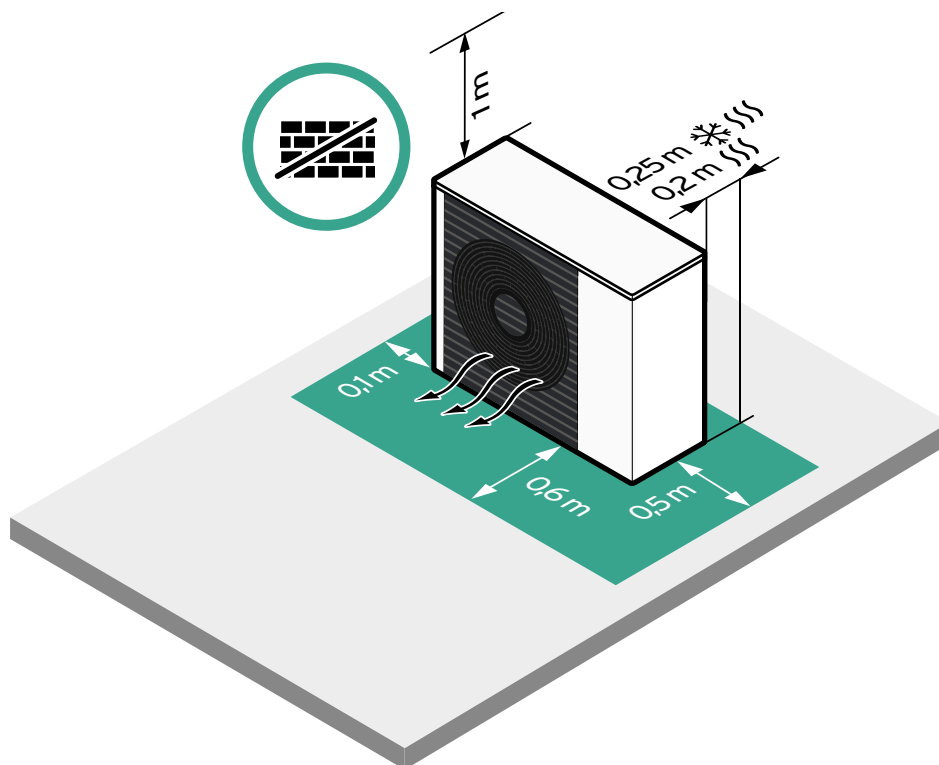
Do! 



Don't 

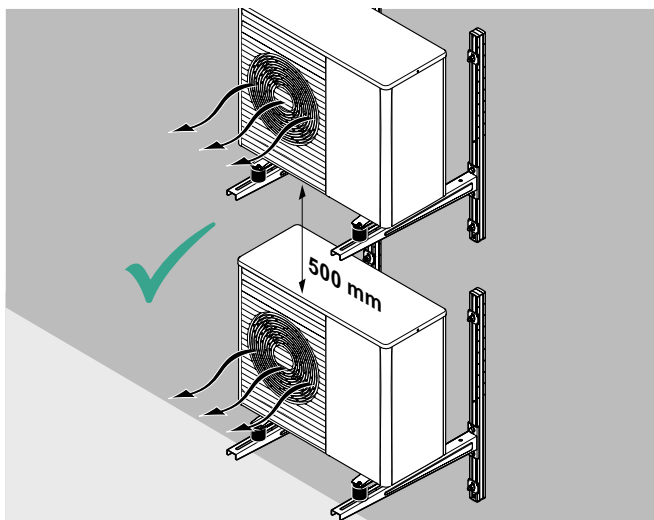
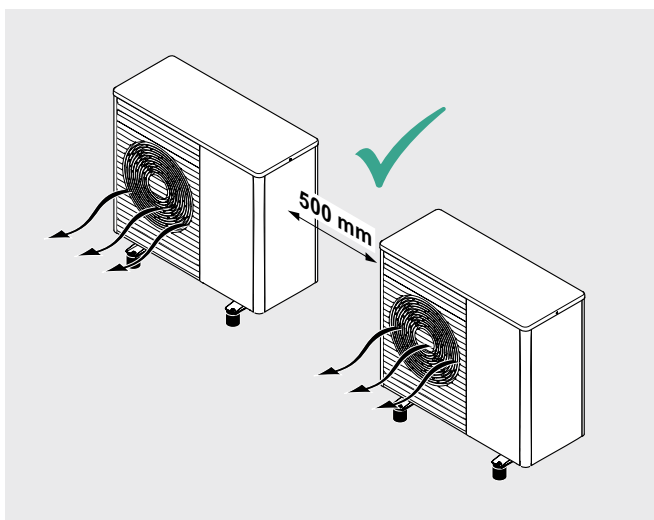


Operation clearances

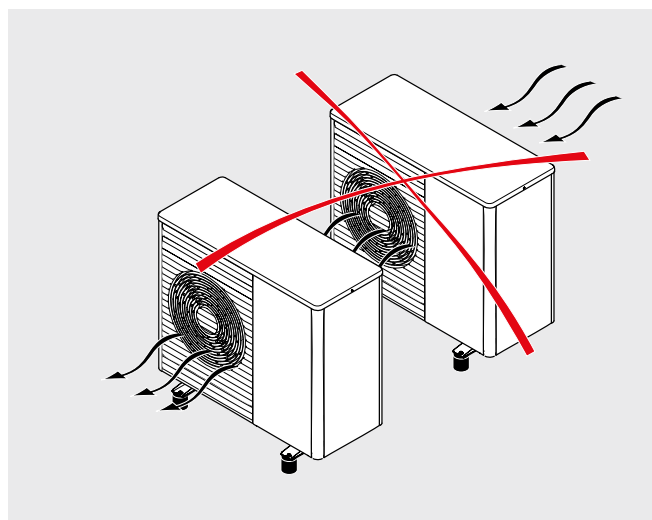
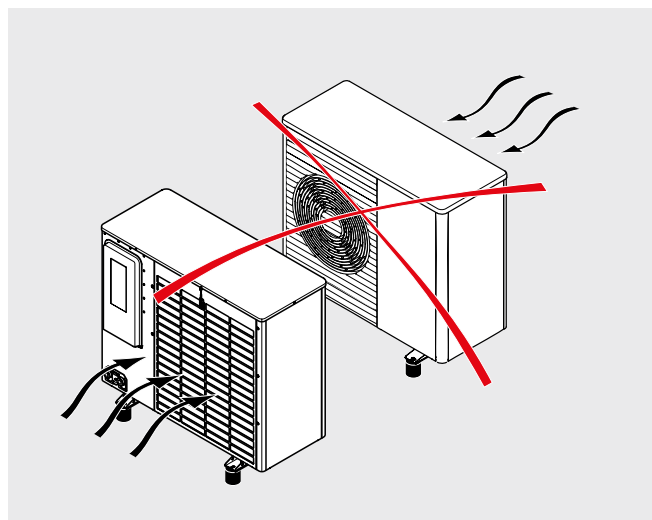


Install several aroTHERM plus in one spot: quiet, vented, safe!

Do! 



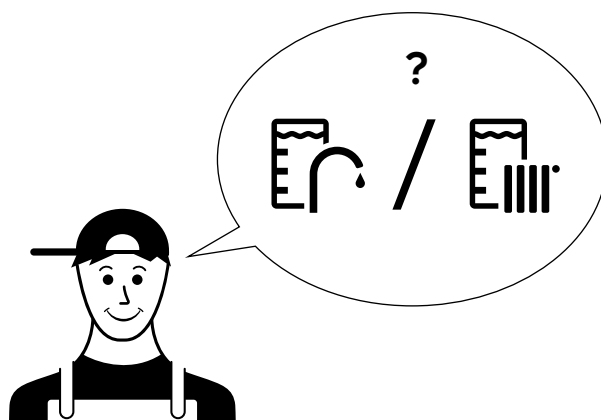
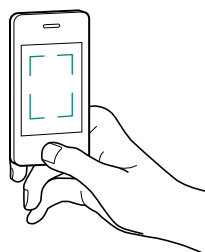
Don't 



Select the perfect domestic hot water storage



Scan the QR code for DHW sizing



Cylinder compatibility matrix

aroTHERM plus	uniSTOR 150 litre cylinder	uniSTOR 200 litre cylinder	uniSTOR 250 litre cylinder	uniSTOR 300 litre cylinder	uniSTOR 500 litre cylinder	auroSTOR 500 litre cylinder	uniSTOR 800 litre cylinder
3.5kW	✓	✓					
5kW	✓	✓	✓				
7kW	✓	✓	✓	✓			
10kW	✓	✓	✓	✓	✓	✓	
12kW		✓	✓	✓	✓	✓	✓

uniSTOR Heat Pump pre-plumbed cylinder range

Storage temperature in cylinder	150*	200	250	300
	Amount of useable hot water at point of use (litres)			
50°C	200	267	333	400
55°C	225	300	375	450
60°C	250	333	417	500
65°C	275	367	458	550

*150 litre slimline cylinder

note: 40°C temperature at point of use

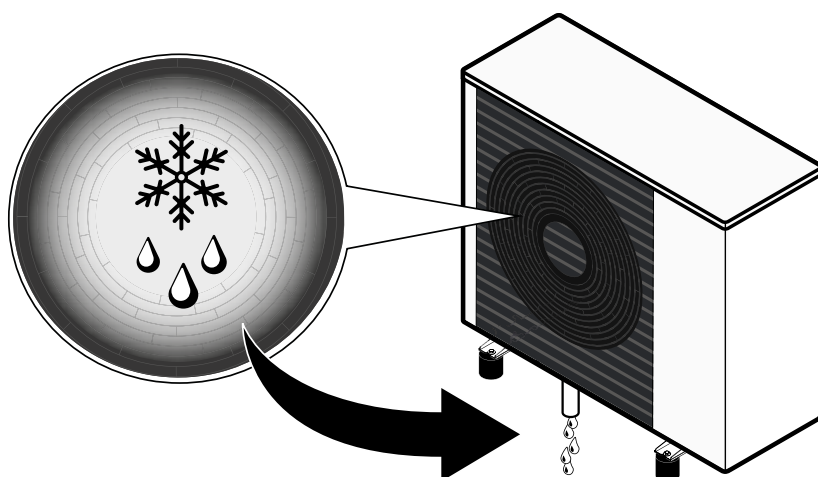
uniSTOR Heat Pump standard cylinder range

Storage temperature in cylinder	150	200	250	300	500	800
	Amount of useable hot water at point of use (litres)					
50°C	200	267	333	400	667	1067
55°C	225	300	375	450	750	1200
60°C	250	333	417	500	833	1333
65°C	275	367	458	550	917	1467

note: 40°C temperature at point of use

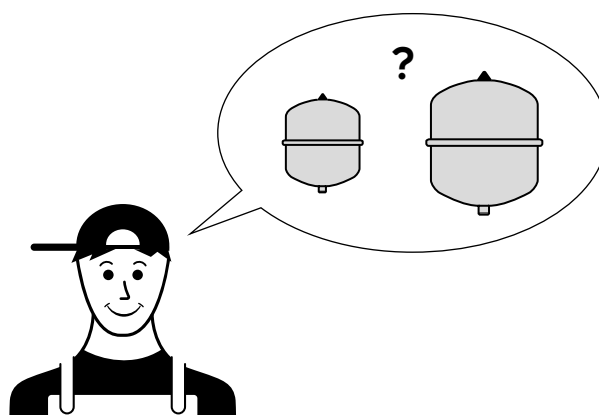
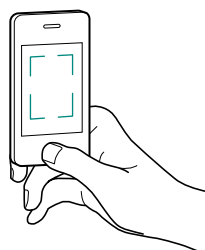
Minimum required buffer water volume for deicing

aroTHERM plus	Minimum open volume required
aroTHERM plus 3.5 and 5kW	15 litres
aroTHERM plus 7kW	20 litres
aroTHERM plus 10 and 12kW	45 litres



System expansion vessel sizing

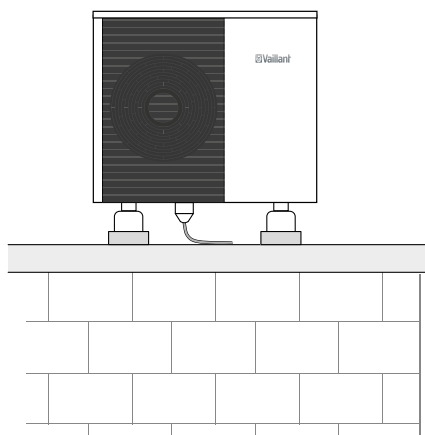
Scan the QR code to easily size the expansion vessel



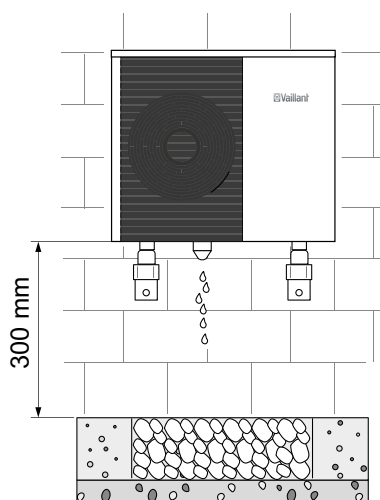
Scan or Click QR-Code for dimensions
of the expansion vessel

Decide on the installation type

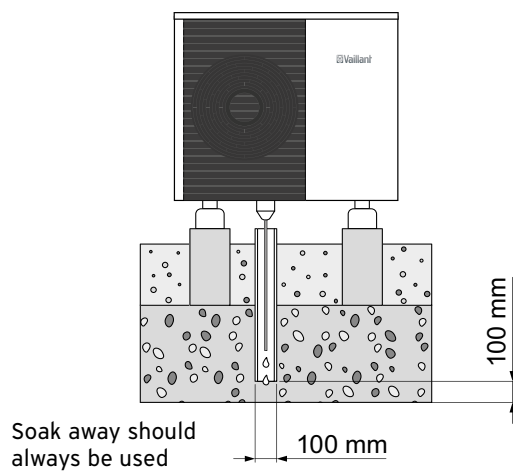
On the roof ...



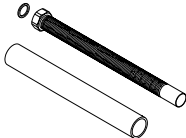
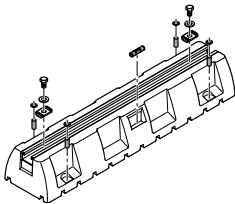
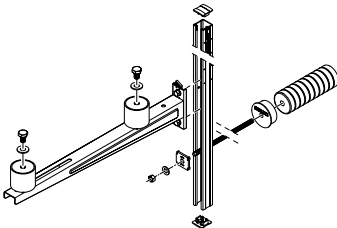
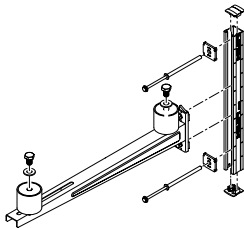
On the wall ...



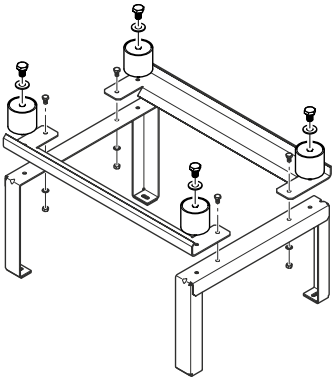
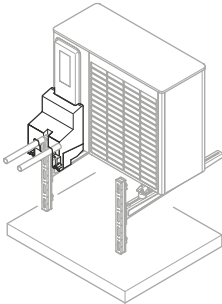
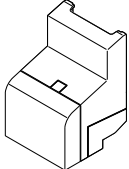
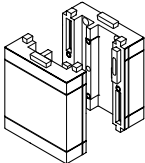
On the ground ...



Select mounting accessories

	Installation option		
	Ground/Roof	Wall	
Connection			
Plain	aroTHERM straight pipe connection kit Art.-No.: 0010027976 		
Mounting			
Simple	Anti-vibration feet large Art.-No.: 0020250226  Anti-vibration rubber feet small Art.-No.: 0020252091 	Wall brackets for insulated walls Art.-No.: 0020250224 (excludes rubber feet) 	Wall brackets for non-insulated walls Art.-No.: 0020250225 (excludes rubber feet) 

Please note that the wall brackets are only suitable for the 3.5kW, 5kW and 7kW models.

	Installation option	
	Ground/Roof	Wall
Mounting		
Snow	Snow spacer Art.-No.: 0010027984 (excludes rubber feet) 	
Connections kits - piping and insulation		
Simple		Wall EPP insulation kit Art.-No.: 0010027974 (includes short straight flexible hose) 
Snow	Floor EPP insulation kit Art.-No.: 0010027971 (includes short right angled flexible hose)  Floor EPP extension kit Art.-No.: 0010027972 	

Check your plan!

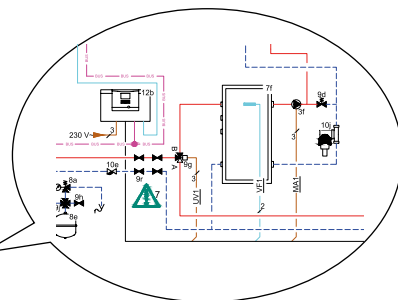
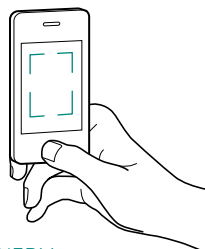
Tick your planning checklist 

- ☐ Heat pump chosen depending on the heating load calculation chosen
- ☐ Installation site planned (quiet, vented, safe)
- ☐ System temperatures chosen (underfloor, radiator, fan coil)
- ☐ Domestic hot water and buffer tank chosen
- ☐ Expansion vessel determined
- ☐ System schematic selected
- ☐ System components including accessories for installation ordered

Choose your system schematic....



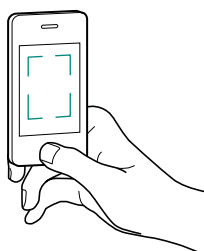
Scan the QR code to download the aroTHERM plus schematics PDF



Watch our installation videos....



Scan or Click QR-Code for installation video playlist

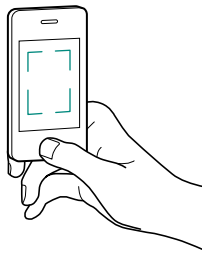




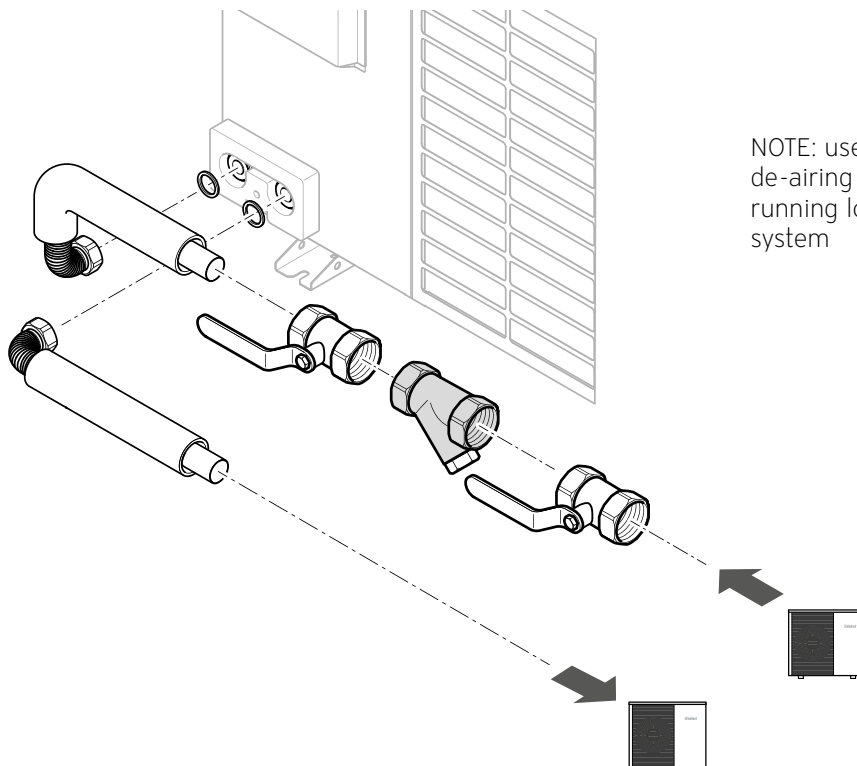
... work your plan

Installing the aroTHERM plus system.

Start with the hydraulic connection



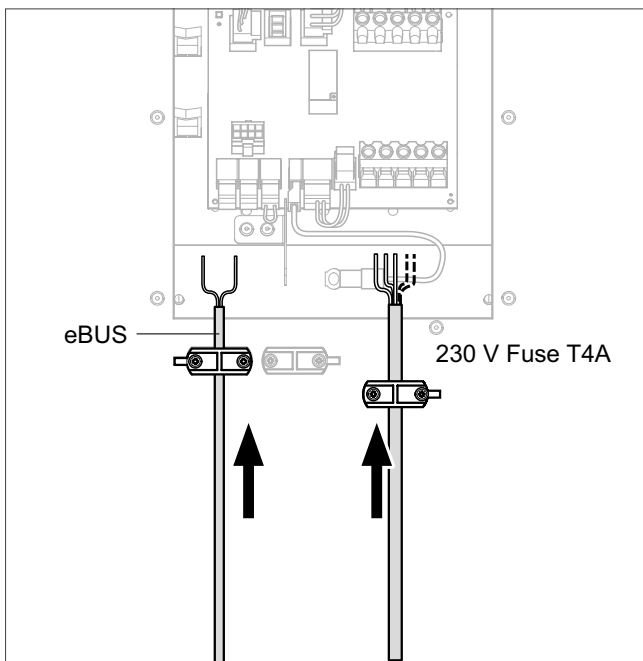
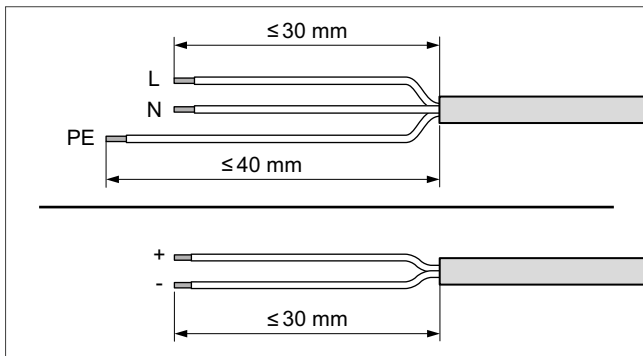
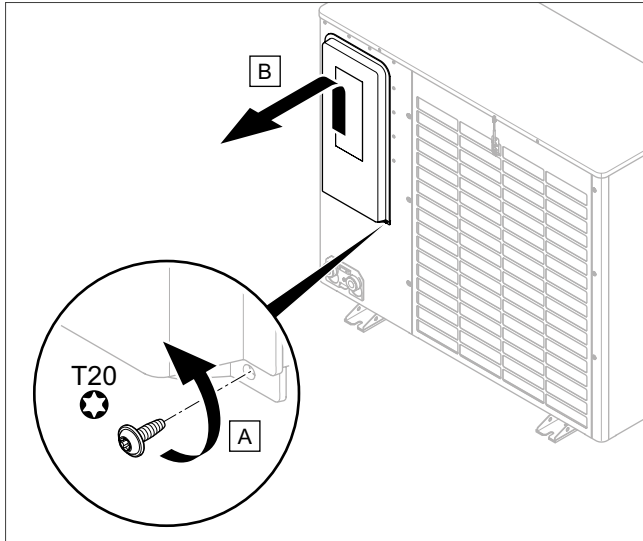
Scan or Click QR-Code for installation video



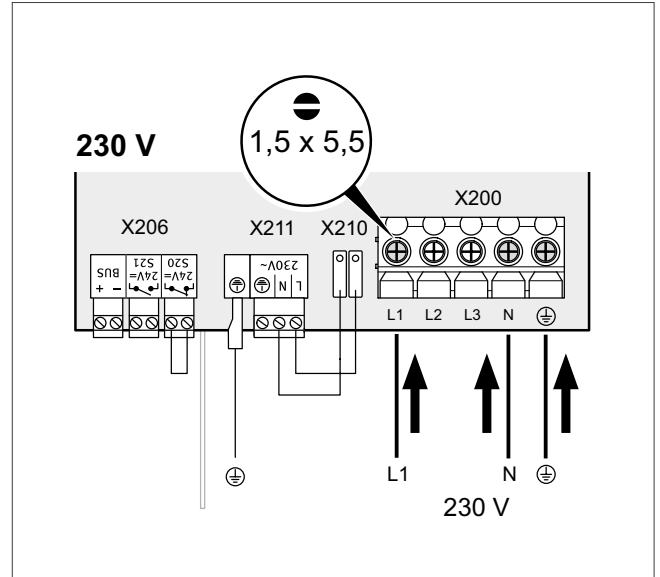
NOTE: use of system filter and de-airing is important for the long running low maintenance of the system

Proceed to the power supply and eBUS connection

Preparation

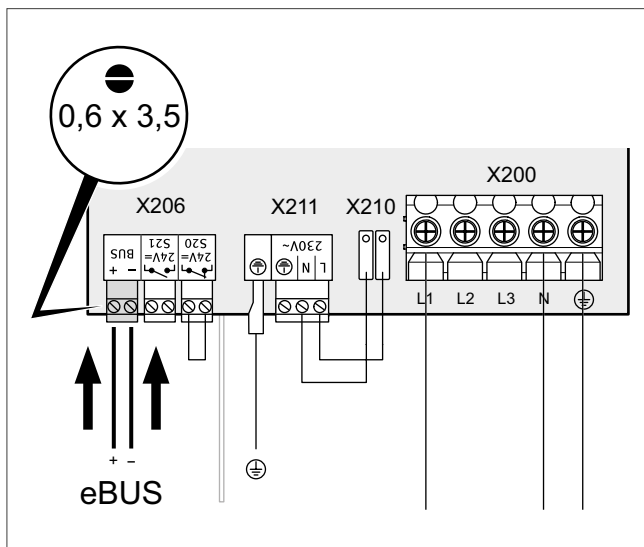


Power supply connection (230 V)

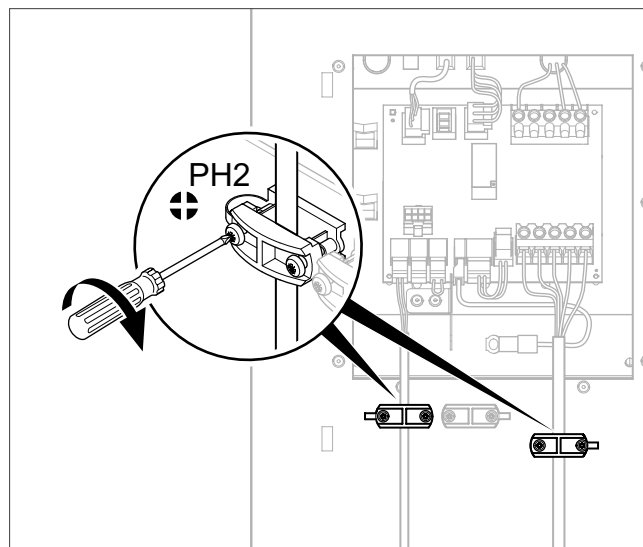


If possible e-bus and power cable must be run separately, if this is not possible the e-bus cable must be shielded to prevent voltage induction

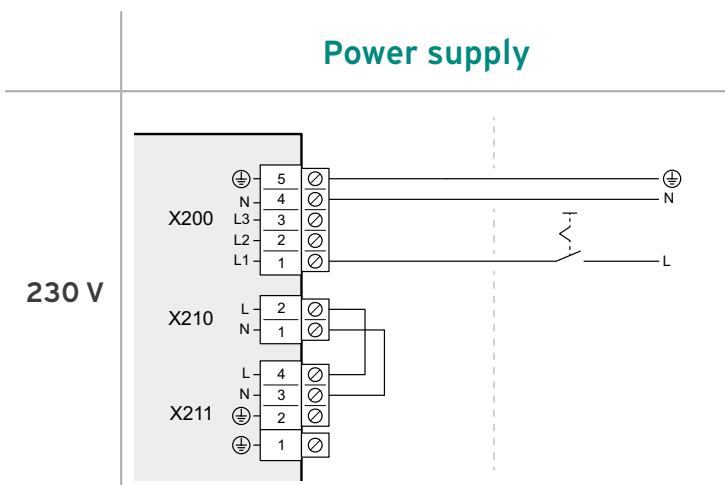
eBUS connection



Fasten cable strain reliefs



Power supply



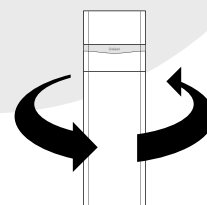
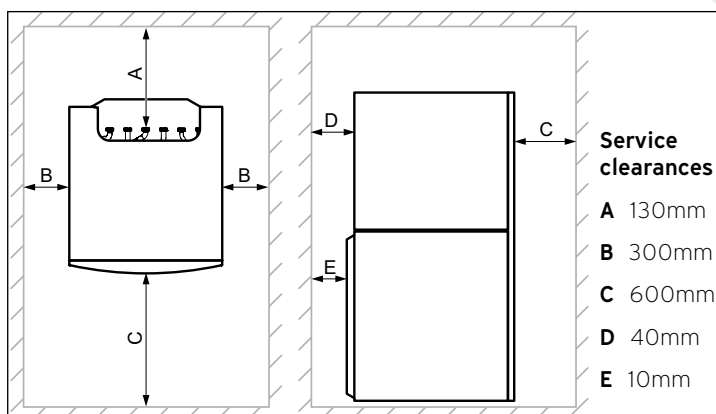
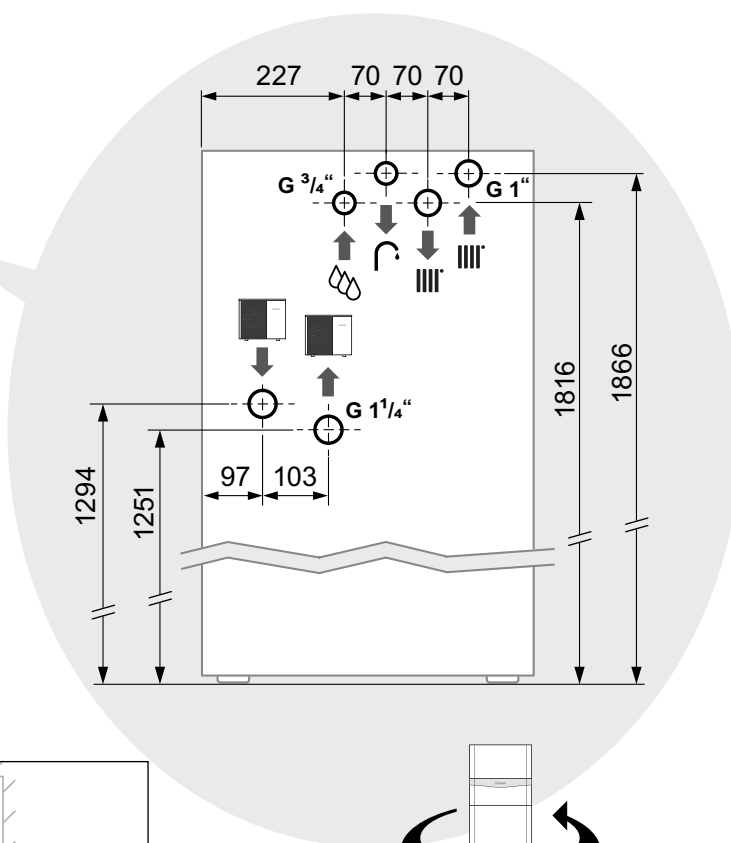
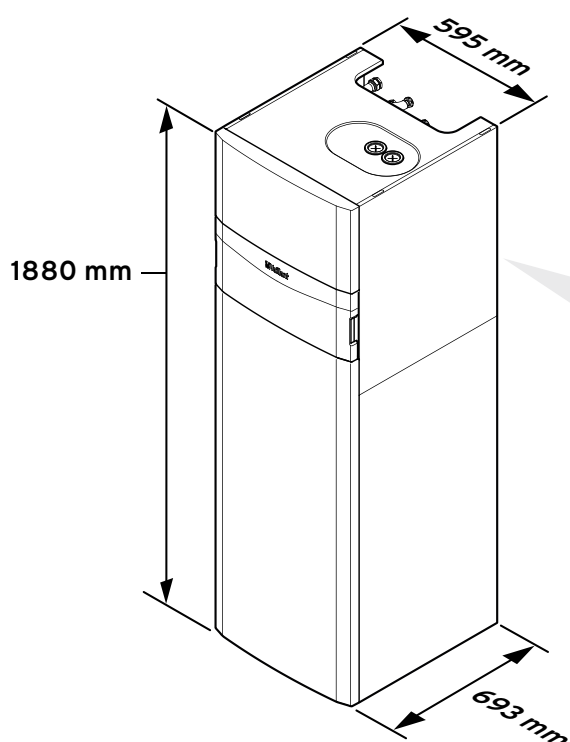
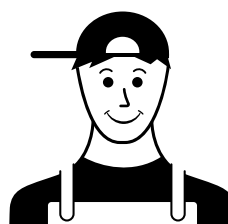
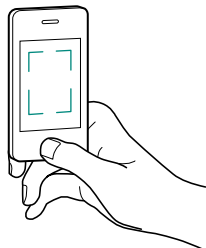
Choose your indoor unit

uniTOWER

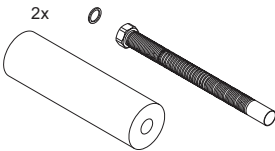
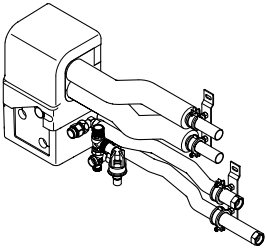
The uniTOWER is an integrated 190-litre cylinder with hydraulic components which can easily provide sufficient hot water for the needs of a family of five, including the use of rain showers.



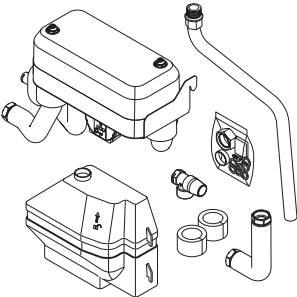
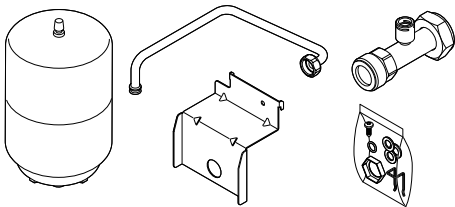
Scan or Click QR-Code for installation video



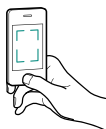
Supplied hydraulic accessories for the uniTOWER

Connection ...	to heat pump	to heating circuit
 Scan or Click QR-Code for installation video	uniTOWER connection kit (supplied with uniTOWER) (HP circuit) Art.-No.: 0010027979 	On wall: On wall connection set (supplied with uniTOWER) (10 bar) Art.-No.: 0020250219 

Select optional hydraulic accessories for the uniTOWER

System separation		
 Scan or Click QR-Code for installation video	uniTOWER heat exchanger module (supplied with a single zone pump) Art.-No.: 0010027982 for the 3.5, 5 and 7kW Art.-No.: 0010027973 for the 10 and 12kW 	Brine expansion vessel Art.-No.: 0020218627 

Additional system components

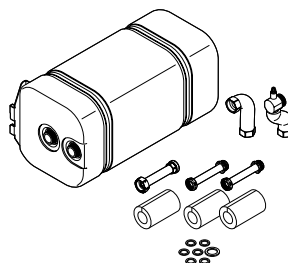


Scan or Click
QR-Code for
installation video



18l Buffer tank for uniTOWER

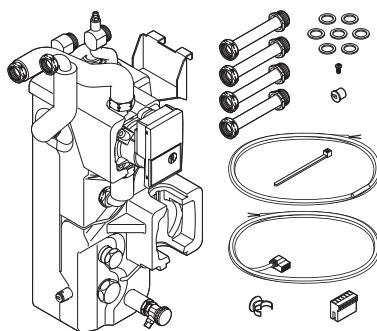
Art.-No.: 0020269273



Additional system components

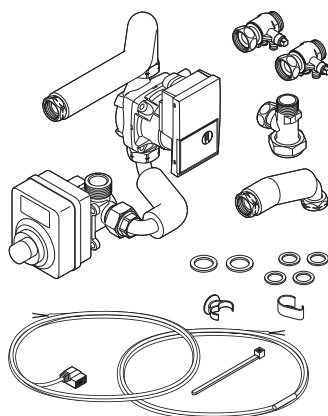
uniTOWER multizone kits

Art.-No.: 0020170507

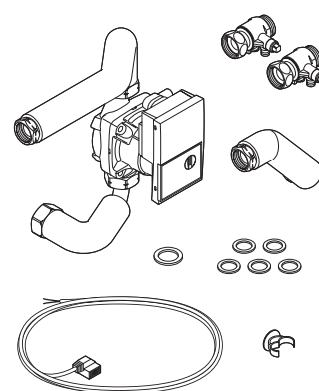


Single heating zone	Single zone heating with low loss header	1 direct and one mixed heating zone (radiators and underfloor)	2 direct heating zones 2 radiator zones
No accessories required	0020170507	0020170507 + 0020170508	0020170507 + 0020170509

Art.-No.: 0020170508



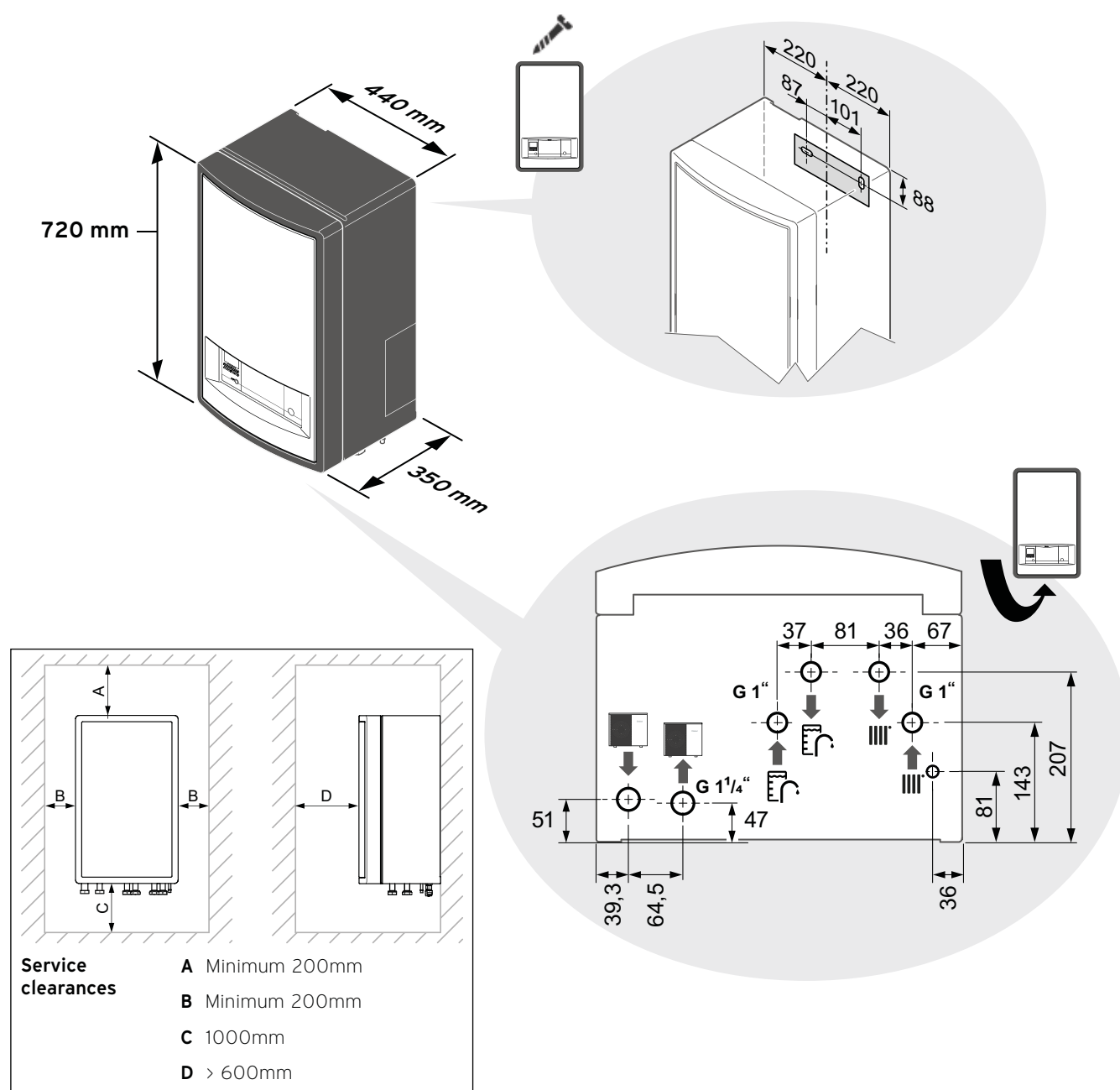
Art.-No.: 0020170509



Important note: you can use the 18l buffer OR the multizone kits as they fit in the same space at the rear of the uniTOWER

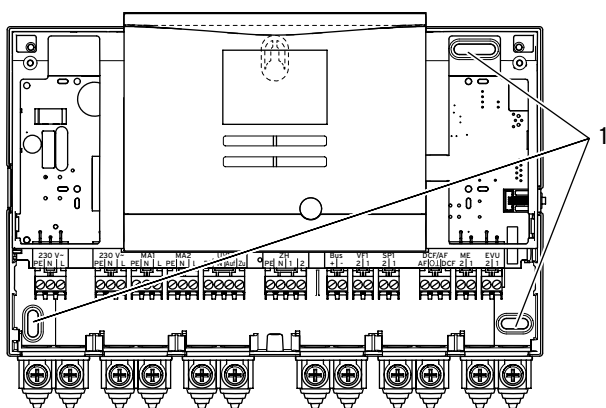
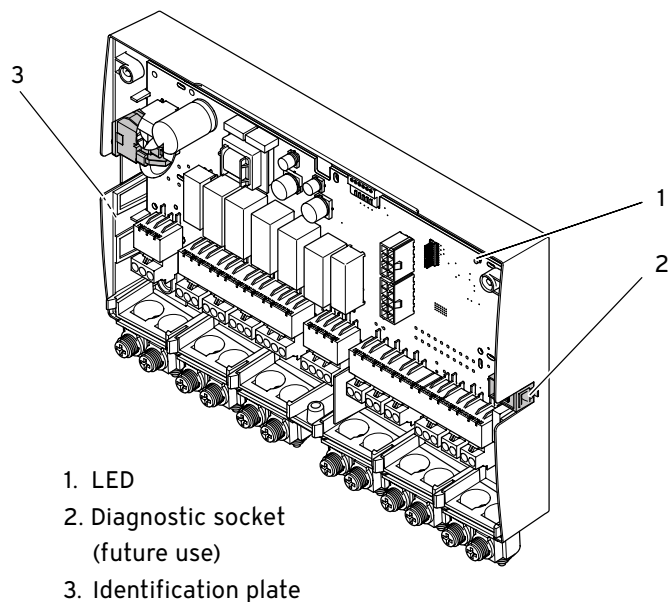
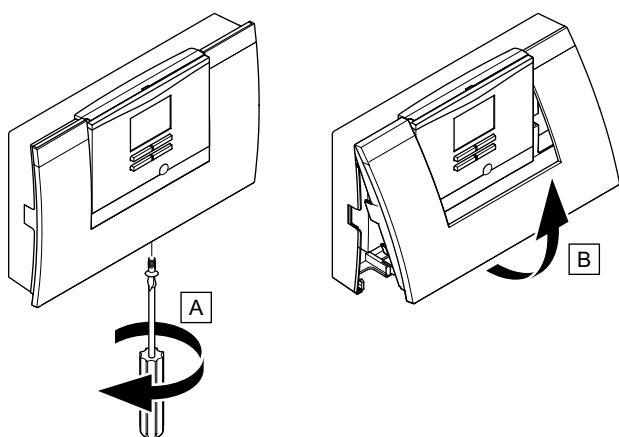
Hydraulic module

In the case of higher hot water demand, the aroTHERM plus can be used together with a wall-mounted hydraulic station and a wide range of accessories, including the uniSTOR heat pump cylinders and buffer tanks.

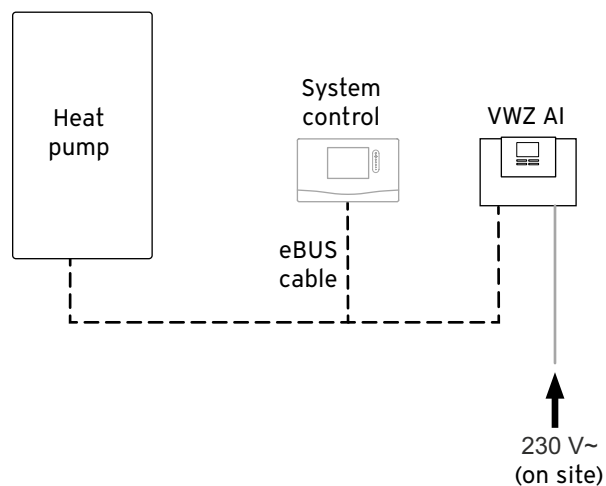


Heat pump interface (VWZ AI)

For more bespoke systems where the hydraulic module and the unitOWER are unsuitable, the heat pump interface must be fitted with all the hydraulic components installed separately.

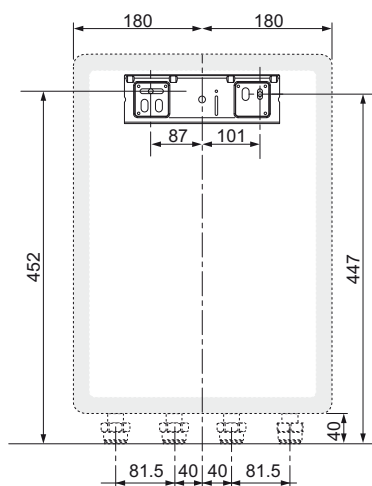
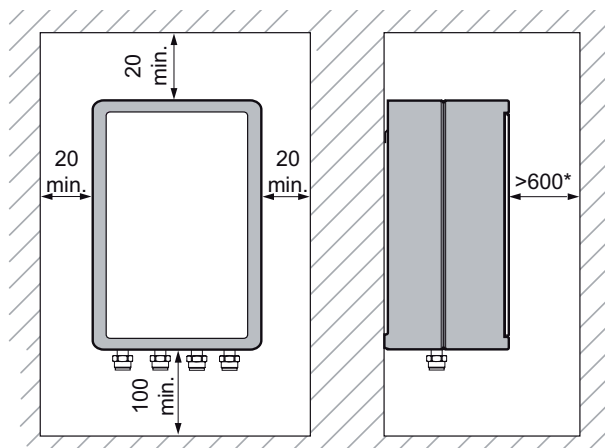
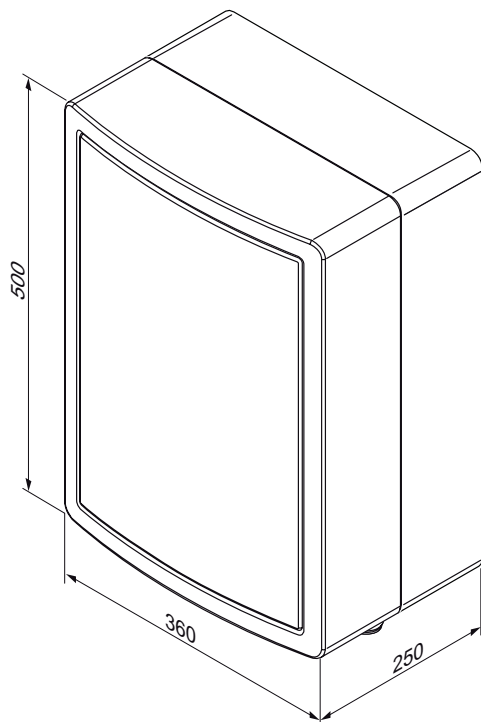


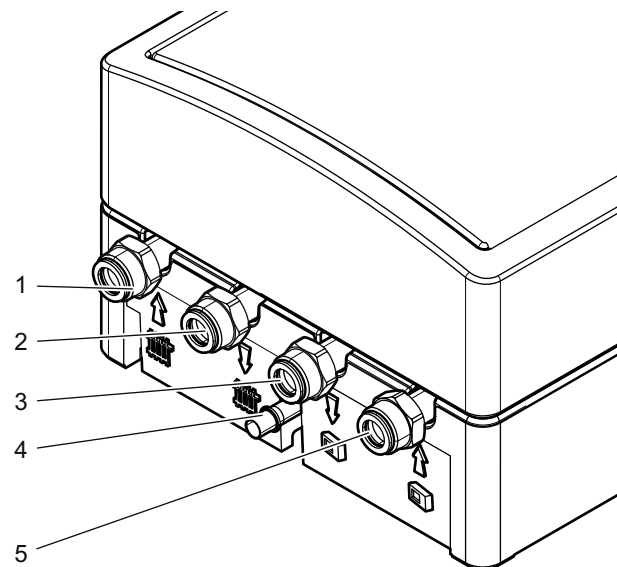
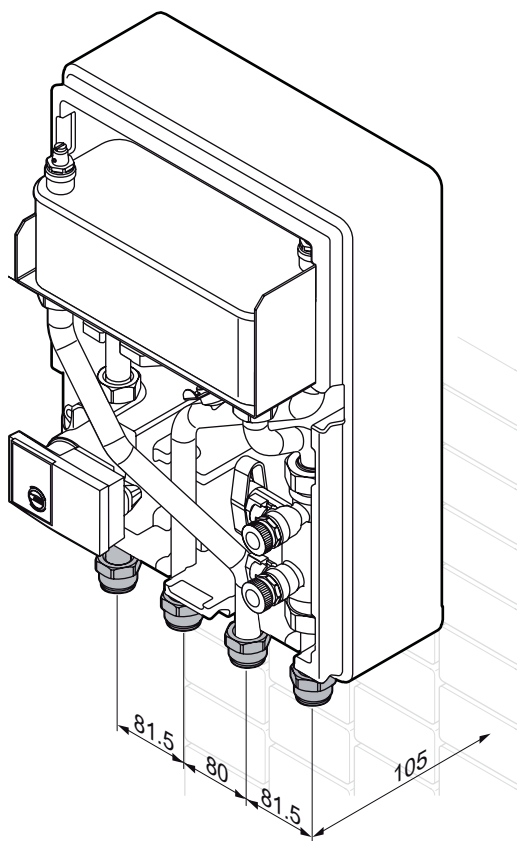
1. Fixing points



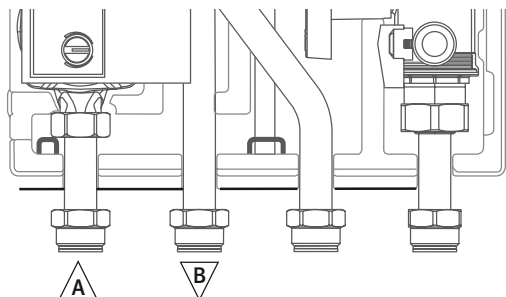
Connect the system accessories

Install the heat exchanger module (not for use with uniTOWER)

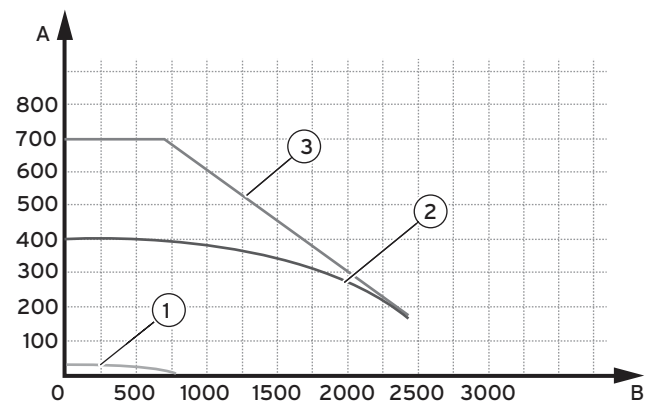




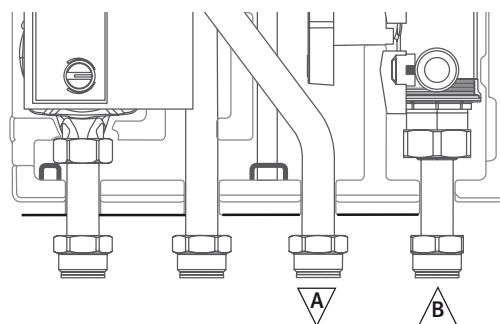
- | | |
|--|--|
| 1 Installation heating circuit inlet 1" | 3 Glycol water circuit outlet to heat pump 1" |
| 2 Installation heating circuit outlet 1" | 4 Safety valve drain |
| | 5 Glycol water circuit inlet from heat pump 1" |



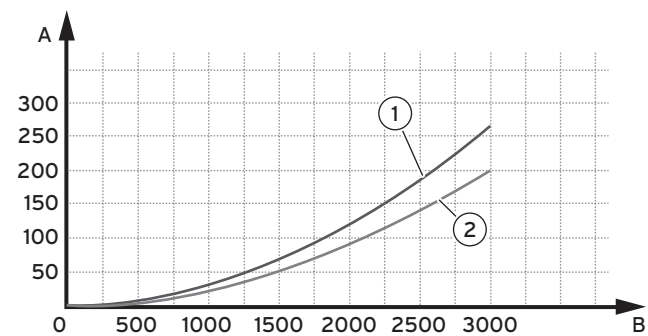
A Installation heating circuit flow
B Installation heating circuit return



A Pressure (mbar)
B Flow rate (l/hour)
1 Position "III"
2 Position "II"
3 Position "I"

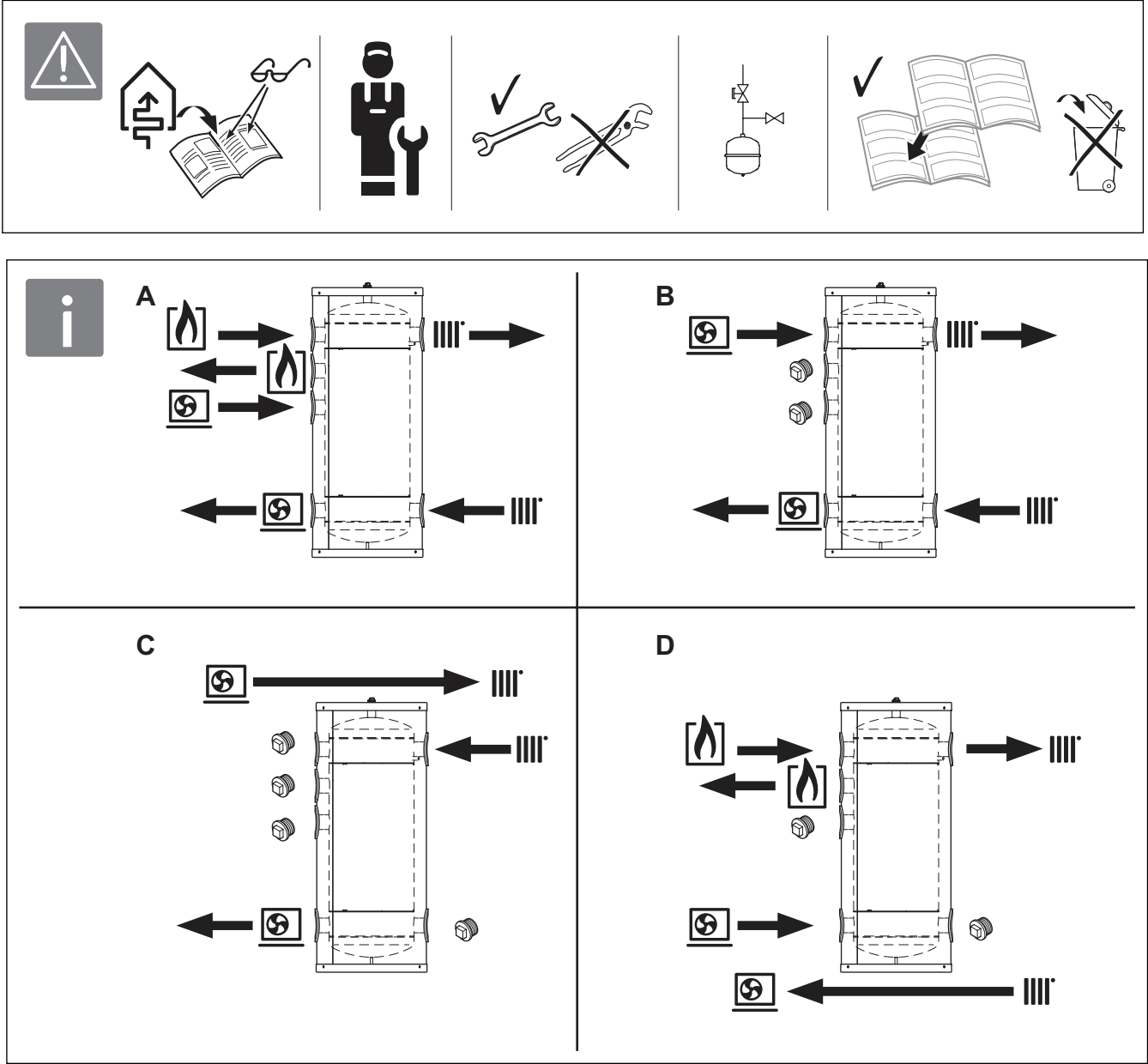


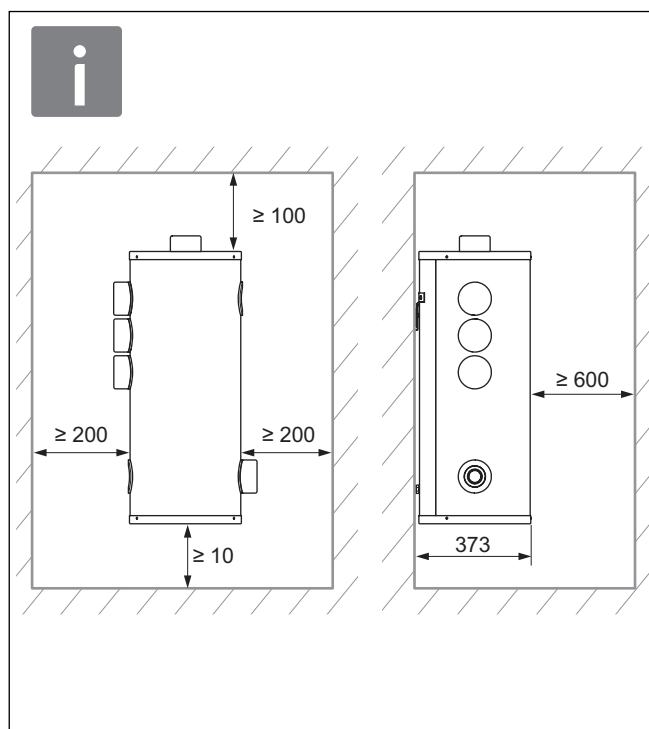
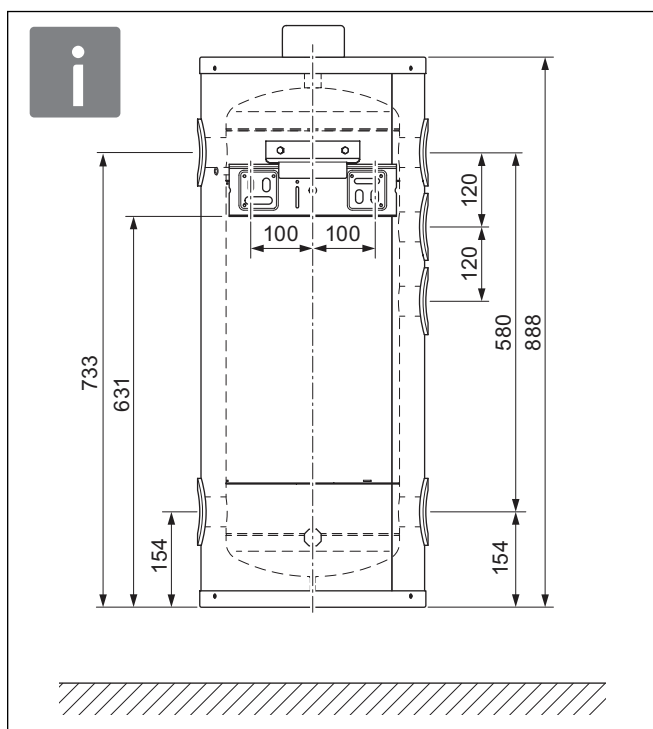
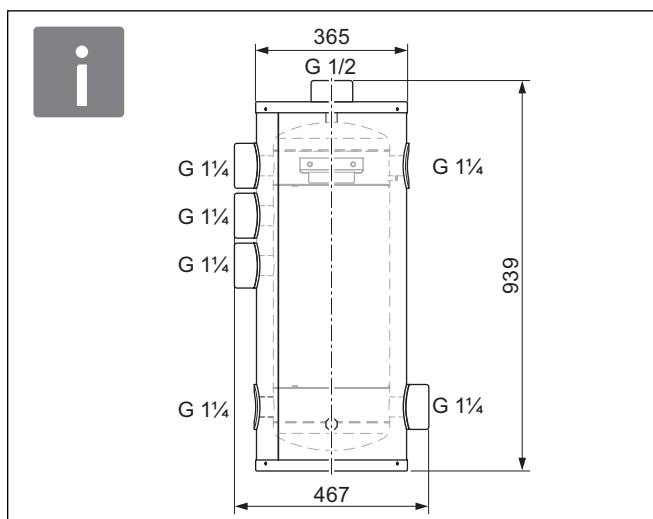
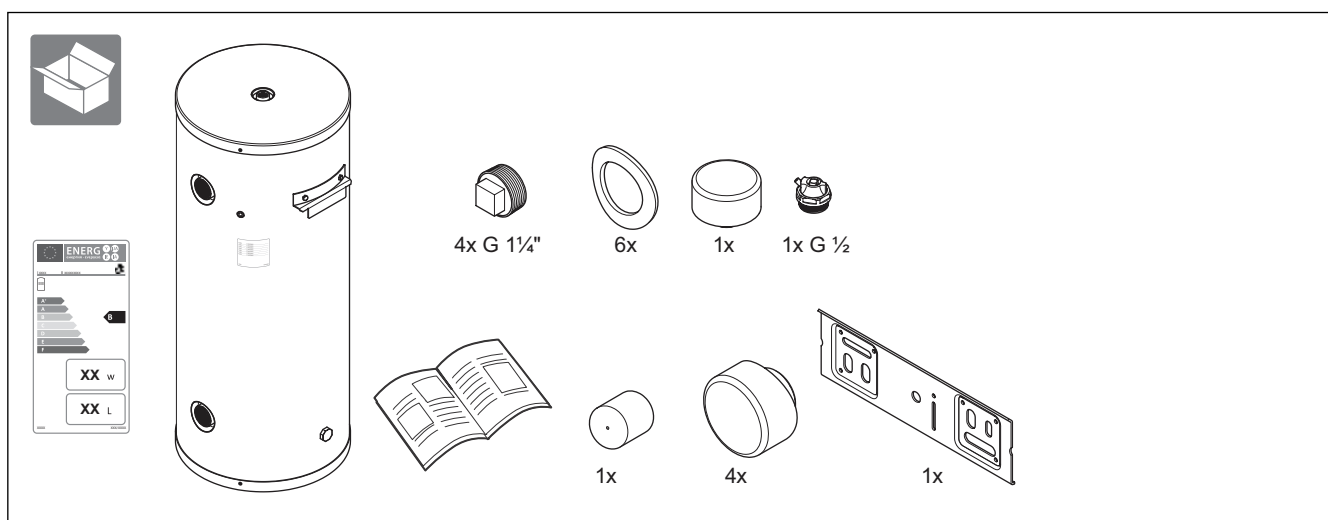
A Glycol water circuit flow to heat pump
B Glycol water circuit return from heat pump



A Pressure (mbar)
B Flow rate (l/hour)
1 50% glycol circuit flow rate
2 Water circuit flow rate

Installing the 45 litre buffer tank





Check your installation!

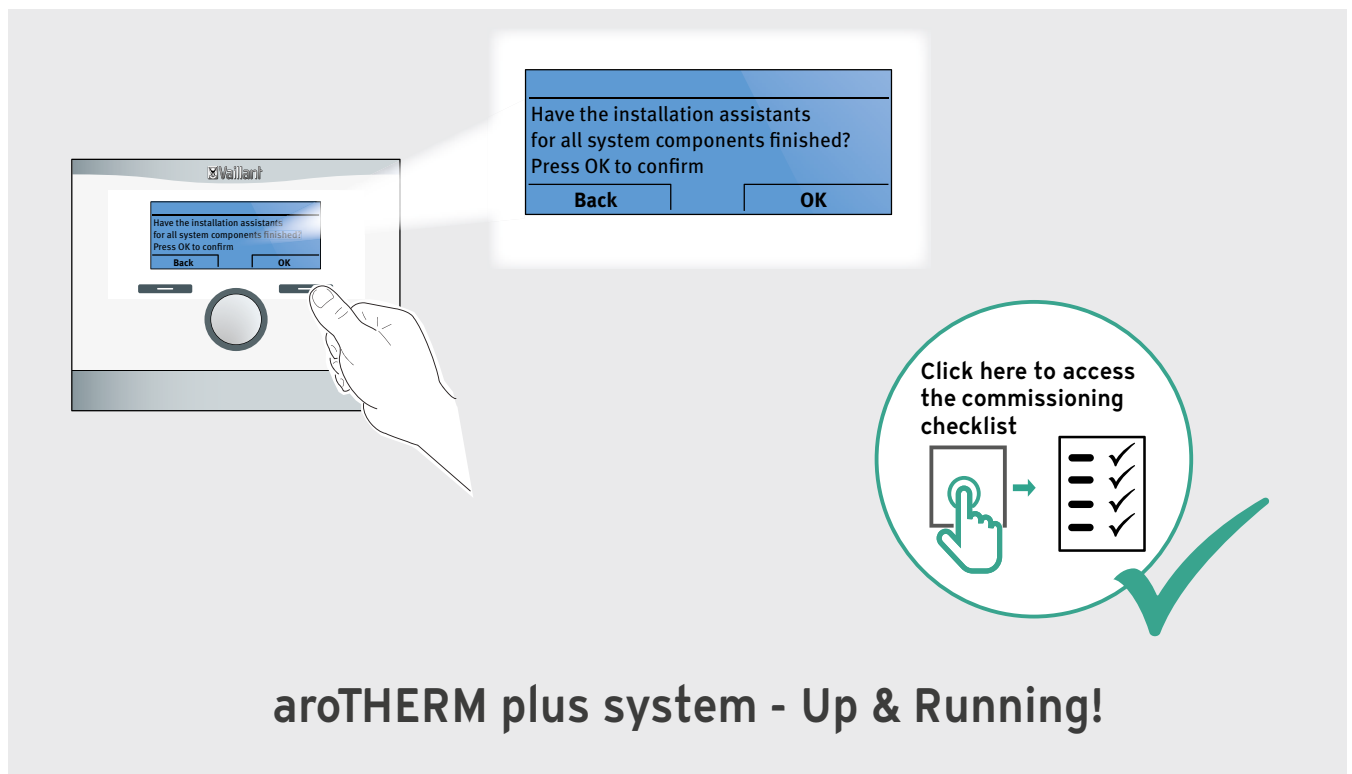
Tick your installation checklist



- ☐ Heat pump positioned according to type of installation (ground, wall, roof)
- ☐ Dirt filter installed in the return
- ☐ Safety valve installed
- ☐ Expansion vessel installed and connected
- ☐ Filling loop and pressure gauge installed
- ☐ All valves installed in system
- ☐ Hydraulic connected and tight (pressure test performed)
- ☐ Wiring connection done
- ☐ Heating system vented
- ☐ Optional: Warranty extension/ maintenance and service contract signed

... and start your System

Simply follow the instructions of the installation assistant on the aroTHERM plus system controller ...



Just in case ...

Find remedies to error, status and maintenance codes



VRC 700 simulator



sensocomfort simulator



Scan or Click QR-Code to find remedies

Technical Data

aroTHERM plus	Unit	3.5kW VWL 35 / 6	5kW VWL 55 / 6	7kW VWL 75 / 6	10kW VWL 105 / 6	12kW VWL 125 / 6
General						
Width	mm	1,100				
Height	mm	765		965	1,565	
Depth	mm	450				
Weight, ready for operation	kg	114		128	194	
Connection, heating circuit		G 1 1/4"				
Rated voltage	V	230 V (+10%/- 15%), 50 Hz, 1~/N/PE				
Rated current, maximum	A	14.3		15.0	23.3	
Fuse size		16			25	
Fuse type	A	C/D				
RCD type		A				
eBUS (2-core communication cable)	mm²	0.75				
Maximum length eBUS cable (communication cable)	m	50				
IP rating		IP 15 B				
Fan, power consumption	W	40			50	
Fan quantity		1			2	
Fan, air flow , maximum	m³ /h	2,300			5,100	
Heating pump, power consumption	W	2 - 50			3 - 87	
Heating circuit						
Heating water temperature, minimum/maximum	° C	20 - 75				
Basic length of the heating water pipe, maximum, between the outdoor unit and indoor unit	m	20				
Operating pressure, minimum	bar	0.50				
Operating pressure, maximum	bar	3.00				
Volume flow, minimum	l/h	400		540	995	
Volume flow, maximum	l/h	860		1,205	2,065	
Water volume, in the outdoor unit	l	1.5		2.0	2.5	
Minimum open water volume	l	15		20	45	
Remaining feed pressure, hydraulic	kPa (mbar)	56.0 (560.0)		44.0 (440.0)	55.0 (550.0)	

aroTHERM plus	Unit	3.5kW VWL 35 / 6	5kW VWL 55 / 6	7kW VWL 75 / 6	10kW VWL 105 / 6	12kW VWL 125 / 6
Refrigerant circuit						
Fluid type		R290				
Fluid fill quantity	kg	0.6		0.9	1.3	
Refrigerant, Global Warming Potential (GWP)		3				
CO ₂ equivalent	t	0.0018		0.0027	0.0039	
Permissible operating pressure	bar	31.5				
Compressor type		Rotary piston			Scroll compressor	
Compressor oil type		Specific polyalkylene glycol (PAG)				
Compressor, control		Electronic				

Noise emissions, heating mode						
Sound power, EN 12102, EN 14511 LWA, A7/W35	dB(A)	51	53	58		
Sound power, EN 12102, EN 14511 LWA, A7/W45	dB(A)	53			58	
Sound power, EN 12102, EN 14511 LWA, A7/W55	dB(A)	54	55	60		

Efficiency						
Energy efficiency class 35°C	(A+++ to F)	A+++				
Energy efficiency class 55°C	(A+++ to F)	A++				

Combination with uniTOWER						
Energy efficiency class	(A+++ to F)	A++				
Energy efficiency class for hot water supply	(A+ to F)	A				

uniTOWER	Unit	VIH QW 190 / 6
Total storage cylinder capacity	l	188
Temperature hot water (max. – with auxiliary heating)	°C	55 - 75
Dimensions, unpacked (height/width/depth)	mm	1880 x 599 x 693
Weight, unpacked	kg	175
Auxiliary electric heater	kW	6kW (230V/50Hz) / 9kW (400V/50Hz)

Hydraulic station	Unit	VWZ MEH 97
Dimensions, unpacked (height/width/depth)	mm	720 x 440 x 350
Weight, unpacked	kg	15
Power electric backup heater	kW	6 kW (230V/50Hz) / 9 kW (400V/50Hz)

Accessories

Description	Article number
aroTHERM plus with heat pump interface	
aroTHERM plus 3.5kW - VWL 35 / 6	0010037211
aroTHERM plus 5kW - VWL 55 / 6	0010037212
aroTHERM plus 7kW - VWL 75 / 6	0010037213
aroTHERM plus 10kW - VWL 105 / 6	0010037214
aroTHERM plus 12kW - VWL 125 / 6	0010037215
aroTHERM plus with hydraulic module	
aroTHERM plus 3.5kW - VWL 35 / 6	0010037206
aroTHERM plus 5kW - VWL 55 / 6	0010037207
aroTHERM plus 7kW - VWL 75 / 6	0010037208
aroTHERM plus 10kW - VWL 105 / 6	0010037209
aroTHERM plus 12kW - VWL 125 / 6	0010037210
aroTHERM plus with uniTOWER	
aroTHERM plus 3.5kW - VWL 35 / 6	0010037201
aroTHERM plus 5kW - VWL 55 / 6	0010037202
aroTHERM plus 7kW - VWL 75 / 6	0010037203
aroTHERM plus 10kW - VWL 105 / 6	0010037204
aroTHERM plus 12kW - VWL 125 / 6	0010037205
uniSTOR cylinders	
150 litre pre-plumbed slimline uniSTOR	0020237129
200 litre pre-plumbed uniSTOR	0020237130
250 litre pre-plumbed uniSTOR	0020237131
300 litre pre-plumbed uniSTOR	0020237132
150 litre standard uniSTOR	0020235271
200 litre standard uniSTOR	0020235272
250 litre standard uniSTOR	0020235273
300 litre standard uniSTOR	0020235274
500 litre large capacity uniSTOR	0010019228
800 litre large capacity uniSTOR	0010019229
500 litre large capacity auroSTOR*	0010019234

*One unvented kit and expansion vessel required with each cylinder.

Accessories	Article number
aroTHERM connection kit for ground install	0010027971
aroTHERM connection kit for ground install extension	0010027972
aroTHERM connection kit for wall install	0010027974
aroTHERM straight pipe connection kit	0010027976
750mm flexihose for air-to-water heat pump (pair)	0020165288
Snow Spacer	0010027984
Wall bracket for insulated wall	0020250224
Wall bracket for non-insulated wall	0020250225
Anti-vibration feet large	0020250226
Anti-vibration rubber feet small	0020252091
Coding resistor active cooling	0020269259
Discharge vessel	0020145563
aroTHERM 45 litre buffer	0010038365
aroTHERM heat exchanger module	0020222285
aroTHERM inline 6kW back-up heater	0020222286
VR 10 temperature sensor	306787
WH40 low-loss header (flow rates up to 3,000 litres per hour)	306720
WH95 low-loss header (flow rates up to 8,000 litres per hour)	306721
VR 32/B eBUS coupler (includes housing)	0020235465
VR 32 eBUS coupler	0020139895
Ball filter valve 28mm	0010038133
uniTOWER accessories	
uniTOWER decoupling module (small) for 3.5 - 7kW model	0010027982
uniTOWER decoupling module (large) for 10 and 12kW model	0010027973
uniTOWER 1" adapter connection kit	0020269275
18l Buffer cylinder for uniTOWER	0020269273
uniTOWER multi-zone kit - 1 direct zone	0020170507
uniTOWER extension set - 2 direct zones	0020170509
uniTOWER extension set - 1 mixed zone	0020170508
Circulation set without pump	0020170502
Circulation set with pump	0020170503
2l brine expansion vessel	0010030975

Description	Pack contents	Article number
VRC 700		
VRC 700 wired, weather compensating programmable room thermostat	-	0020236291
VRC 700f wireless, weather compensating, programmable room thermostat	-	0020259829
One wired heating zone and hot water system	VRC 700, VR 70	0020236292
One wireless heating zone and hot water system	VRC 700f, VR 70	0020259830
One wired heating zone and solar thermal hot water system	VRC 700, VR 70, VR 11	0020236295
One wireless heating zone and solar thermal hot water system	VRC 700f, VR 70, VR 11	0020259833
Two wired heating zones and hot water system	VRC 700, VR 70, VR 91	0020236293
Two wireless heating zones and hot water system	VRC 700f, VR 70, VR 91f	0020259831
Two wired heating zones and solar thermal hot water system	VRC 700, VR 70, VR 11, VR 91	0020259834
Two wireless heating zones and solar thermal hot water system	VRC 700f, VR 70, VR 11, VR 91f	0020259835
Three wired heating zones and hot water system	VRC 700, VR 71, two VR 91	0020236294
Three wireless heating zones and hot water system	VRC 700f, VR 71, two VR 91f	0020259832
VR 70 wiring centre for up to two zones	-	0020184844
VR 71 wiring centre for up to three zones	-	0020184847
VR 91 wired, additional room thermostat	-	0020171334
VR 91f wireless, additional room thermostat	-	0020231566
VR 40 two-in-seven multifunction module	-	0020017744
VR 11 solar collector NTC	-	306788
VR 10 immersion or contact sensor bare ends	-	306787
VR 32 eBUS coupler	-	0020139895

Description	Pack contents	Article number
sensoCOMFORT		
sensoCOMFORT wired weather compensating programmable room thermostat	-	0010036819
sensoCOMFORT RF wireless weather compensating programmable room thermostat	-	0010036820
One wired heating zone and hot water system	sensoCOMFORT, VR 71	0010036821
One wireless heating zone and hot water system	sensoCOMFORT RF, VR 71	0010036826
Two wired heating zones and hot water system	sensoCOMFORT, VR 71, VR 92	0010036822
Two wireless heating zones and hot water system	sensoCOMFORT RF, VR 71, VR 92f	0010036827
Three wired heating zones and hot water system	sensoCOMFORT, VR 71, 2x VR 92	0010036823
Three wireless heating zones and hot water system	sensoCOMFORT RF, VR 71 and 2x VR 92f	0010036828
Four wired heating zones and hot water system	sensoCOMFORT, VR 71, VR 70, 3x VR 92	0010036824
Five wired heating zones and hot water system	sensoCOMFORT, VR 71, VR 70, 4x VR 92	0010036825
VR 10 immersion or contact sensor bare ends	-	306787
VR 32 eBUS coupler	-	0020139895
VR 70 wiring centre	-	0020184844
VR 71 wiring centre	-	0020184847
VR 92 wired additional room thermostat	-	0020260925
VR 92f wireless additional room thermostat	-	0020260940
sensoNET internet gateway	-	0020260963
VR 40 two-in-seven multifunctional module	-	0020017744
VR 32/B eBUS coupler (includes housing)	-	0020235465

Notes

Notes



Air-to-water heat pumps ● aroTHERM plus

Contacts

Renewable service and technical enquiries

For technical assistance:

Telephone: 0330 100 3540

Email: aftersales@vaillant.co.uk

Technical enquiries

For technical assistance:

Telephone: 0344 693 3133

email: aftersales@vaillant.co.uk

General enquiries

If you have a general enquiry our friendly reception staff will happily point you in the right direction:

Telephone: 0345 602 2922

email: aftersales@vaillant.co.uk

Training enquiries

Vaillant provides many different training courses. For more information:

Telephone: 0345 601 8885

email: training@vaillant.co.uk

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Heating



Hot water



Renewables

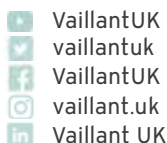
Vaillant Group UK Ltd.

Nottingham Road, Belper, Derbyshire DE56 1JT

Telephone 0345 602 2922

www.vaillant.co.uk

info@vaillant.co.uk



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