

WITNESS STATEMENT

(CJ Act 1967. s. 9, MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r70)

Statement of: Darrell John Butterworth

Age if under 18: Over 18

Occupation: Licensing and Security
Compliance Manager

(if over 18 insert "over 18")

This statement (consisting of 8 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 4th May 2023

Signature: D J Butterworth

1. Chongie Entertainments Limited has commissioned this current investigation. It is a supplementary investigation to my previous report dated the 19th of July 2022 (exhibit reference Letter DJB 1 refers). The current investigation has been requested following a decision of the Planning Inspectorate dated 4th of March 2023. In their reasons for refusing the appeal the Inspector cited a lack of evidence to demonstrate that the extending of the permitted hours beyond 2300 hours would not have a negative impact on resident's peace resulting from a venue operating these extended hours.
2. The Inspector cited noise from groups of more than two customers talking outside, customers arriving and leaving in vehicles, and groups smoking outside as a source of disturbance to residents.

Methodology

3. Chongie Entertainment Limited have requested observations be conducted at three separate areas, (Wood Green, Croydon, and Crawley) similar in social and business demographics to assess the veracity of the Planning Inspectors findings. The observations would take place on a weekday and weekend trading period at each of the three locations between 2200 hours and 0400 hours. A total period of 36 hours observations over 6 nights. The units observed would be a mixture of Chongie 24-hour operations and other similar gaming venues. It was requested that I maintained a record of noise issues, general footfall, customer numbers, method of arrival, method of departure, numbers smoking outside, and other venues open in the area, which may have an impact on residents.

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4. I recorded all my observations onto a notes document from which I have produced record of observations logs and tables so that each venue and period can be compared.
5. I do not profess to be an acoustic expert, but I have conducted basic noise level readings within my report to support my own audible perceptions.

Wednesday 19th April 2023 (Wood Green)

6. I have previously conducted investigations in the Wood Green area in relation to Alcohol Licence applications, reviews, and Gaming applications. I am familiar with the Haringey London Borough Council licensing and gambling policies. I have also visited this area in a social capacity.
7. I arrived in the Wood Green area at 1500 hours and commenced my observations at 2100 hours, concluding them at 0415 hours the following morning. The weather during the day was warm and dry, with a high of 15 degrees, dropping to a low of 8 in the early hours of the morning. Between 1500 hours - 2100 hours, and 0415 – 1200 hours I was in a room at the Travelodge, 122 High Road, Wood Green. The main source of noise disturbance, which I observed through the sealed window of my hotel, was the passing of motor vehicles with loud exhaust systems, loud stereo from vehicles and Emergency Service vehicles.
8. I recorded my observations into a notes document from which I later produced a record of observations log (exhibit reference letter DJB 2) and a table (table 1) of customers attending the venues. I also recorded non gambling pedestrians passing through the area and examples of noise created.

Summary of 19th April 2023 observations

9. All but one of the customers observed entering or leaving the gambling venues were male. The largest group observed entering or leaving at the same time was two. Only lone males were observed smoking outside the venue. Throughout the 7-hour 15-minute period of observations only three customers arrived in vehicles. These individual drivers parked outside and entered the venues. Most customers arrived and left alone and on foot. None of these customers created any noise nuisance. The largest creators of noise were passing vehicles and street cleaning vehicles. On the few occasions that more than one customer was outside a premises smoking it was rare for the customers to engage in conversation. Such conversation was at a normal level, and it was assumed by their body language to take place rather than hearing what was being said, even when very close by.

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Thursday 20th April 2023 (Croydon)

10. I arrived in the Croydon area of London at 2100 hours and conducted my observation until 0415. The weather during this period of observations was dry with a high of nine degrees, dropping to a low of seven in the early hours of the morning. I have not conducted licensing or gambling investigations previously in the Croydon but have visited Croydon in a social capacity. The area appeared like those previous visits. I recorded my observations into a notes document from which I later prepared a record of observations log (exhibit reference letter DJB3 refers) and a table of data (table 2 refers).

Summary of 20th April 2023 observations

11. The venue is located alongside a light railway tramline making parking during access times difficult. No residential accommodation was identified in the immediate area. The venue was frequented by a larger proportion of female customers to those observed on the night's investigation in Wood Green. The largest noise created was by groups of intoxicated pedestrians, street cleaners and passing trams. The gaming venue customers did not create any noise nuisance whilst entering, smoking, or leaving. The largest group observed entering or leaving was two. The largest number observed smoking outside was two. When entering in small groups the customers were engaged in conversation, but this was at a level that was not sufficiently loud enough to hear the content of what was being discussed. This was also the case when two customers were observed smoking outside the venues.

Friday 21st April 2023 (Croydon)

12. I remained in the Croydon area, continuing my observations at 2130 and concluding them at 0415 hours the following morning. The weather was like that experienced the previous evening. I again recorded my observations contemporaneously and have produced these notes in a record of observation log (exhibit reference DJB 4) and a table of statistics (table 3).
13. During this period of observations, I concentrated my findings on Croydon High Street where two machine type premises are located (Admiral and Game Nation), as well as revisiting the sites of other gaming venues in the town. The location of Croydon High Street was unique in that the two gaming venues were the only businesses open in this part of the town centre after the closure of Tesco Express at 2300 hours. There were also no obvious signs of residential accommodation in this area.
14. It therefore provided an ideal opportunity of assessing what impact these premises had on the locality without the added influence of residents, traffic, local stores, take aways or alcohol licensed premises. I was also able to externally observe both premises simultaneously due to the lack of other

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distractions and interference. The ability to observe both premises and count the customers entering and leaving should be considered when considering the footfall and entry /exit figures in table 3.

Summary of 21st April 2023 observations

15. The Admiral unit on High Street was the busiest venue of this type visited during this series of observations. On this night three males are seen to enter Game Nation at 2328. As they only remained on the premises for six minutes, I formed the opinion that they had entered out of curiosity as opposed to being regular clientele of this type of establishment. This was the only occasion that a group more than two was observed entering a venue. Most people entered alone, with occasional pairs.
16. At 0101 I witnessed a male customer being ejected from Admiral and refused re-entry. He banged on the front doors, until he was threatened with the police attending, then left. This was the only occasion of disorderly conduct observed during the series of observations, and as there was no residential properties nearby, no nuisance was created by the males' actions.
17. Whilst Admiral was the busiest venue observed in terms of people entering, smoking outside, and leaving I assessed the High Street area of Croydon to be the quietest of the three areas visited. Whilst few people engaged with each other outside the venues those that did spoke at a normal voice level, and it was not possible to hear the content of the conversation.

Saturday 22nd April 2023 (Wood Green)

18. I returned to the Wood Green area of London and recommenced my observations at 2100 and concluding them at 0430 hours the following morning. The weather commenced dry and 13 degrees, dropping to a low of 8 degrees with heavy rain in the early hours of the morning. I again recorded my observations contemporaneously and have produced these notes in a record of observation log (exhibit reference DJB 5) and a table of statistics (table 4).

Summary of 22nd April 2023 observations

19. During this period of observations, I concentrated most of my time at the Merkur venue on Wood Green High Road whilst also revisiting other venues in the area. It was immediately notable following my previous night's visit to Croydon the impact the presence of traffic (cars, buses, and motor bikes), licensed premises, restaurants, takeaways, and other late-night businesses made to the general environment, and the impact this had on noise levels.
20. During this evening's observations three customers of Merkur all smoked outside at the same time. This was the largest group of customers smoking

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observed during this series of observations and only occurred for less than a minute. No conversation was seen or heard to take place between the three customers. On all other occasions most of the smoking was by individuals and occasionally two people. Few of those observed outside engaged in any conversation with each other or with passersby. On the rare occasions conversation did take place, this was at a normal level and the context of the conversation could not be over heard.

21. On the evenings observations I noted the largest number of customers exiting a venue at the same time. This was at 2257 hours when five males and a female exited the Little Vegas venue. Ironically, this exodus was generated by the venue closing at 2300 hours because of the current planning condition. Even with the venue closing and six people left at the same time, no noise issues were created, and conversation levels remained at a normal level.

Thursday 27th April 2023 (Crawley)

22. On this evening I took observations in the Crawley Town Centre area where Admiral, Merkur and Little Vegas all operate 24-hour machine venues. I have previously conducted an alcohol licence investigation in Crawley town centre, and I am familiar with the night time economy. The area appeared like my previous visits. I arrived in Crawley at 2200 hours and my observations ceased at 0430 hours the following morning. The weather conditions on this evening were dry, with a high of 11 degrees, dropping to a low of 7 degrees with rain in the early hours of the morning. I recorded my observations into a notes document from which I have prepared the below summary and record of observation log (exhibit reference letter DJB 6).

Summary of 27th April 2023 Observations

23. During this period, I concentrated my investigation on the Admiral and Merkur operators in Queens Square, whilst also visiting the Little Vegas operation trading on Broadway. Queens Square is a pedestrianised area, so all customers arrived and left on foot. Due to the layout of Queens Square, I was again able to monitor the two venues simultaneously so the results and figures should be read in that context.
24. Even when taking both premises together this was still the quietest location visited during these observations, in terms of customers entering and leaving Admiral and Merkur, and numbers smoking outside. No noise nuisance was witnessed by any of these customers, with noise in the area being created by other non-gaming customers passing through Queens Square.

Friday 28th April 2023 (Crawley)

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25. My observations in Crawley town centre on this evening commenced at 2100 hours and my observations ceased at 0415 hours the following day. I recorded my observations into a notes document from which I have prepared the below summary and record of observations log (exhibit reference letter DJB 7 refers).

Summary of 28th April 2023 observations

26. The weather conditions on this evening were dry with a high of 15 degrees and a low of 8 degrees. On this evening I concentrated my observations and investigation on the Little Vegas situated on Broadway in Crawley town centre. Although this was not the busiest area in terms of pedestrian foot traffic and customers entering and leaving the premises, it was the busiest location visited in terms of customers smoking outside. Although these numbers remained low, and no noise disturbance was created by these smokers who numbered five at one time for less than two minutes. On the few occasions when more than one customer smoked outside, conversation between them was rare and was conducted at a normal level, making it impossible to over hear what was being said from ten metres away.
27. The constant noise created in the area was from intoxicated revellers passing along Broadway to and from Crawley High Street where most late-night alcohol licensed premises were located. The largest single noise created was by a motorcycle with an adapted exhaust pipe which drove along Broadway past Little Vegas on two separate occasions. This was the loudest noise issue observed during this evening and would have disturbed residents living on Broadway. This appeared to be a similar noise level as passing emergency service sirens heard on Wood Green High Road the previous week.
28. Two individual customers of Little Vegas were seen to leave and walk from the premises before entering vehicles parked in nearby on street parking bays. Due to the distance, they had parked away from the venue I did not note their arrival by vehicle but have assumed for the purpose of my footfall calculations that they would more than likely have done so. A security guard was also observed arriving and leaving Little Vegas in a patrol car. It was not clear whether he was a customer or an employee of the company. For completeness he has been included in the recorded figures.

Planning Considerations

29. **Does the presence of machine premises increase disturbances in their neighbourhood?**

From these observations I was able to assess the impact that these venues had on their locations. The customer use of these premises in all areas during the late evening and early hours of the morning was low. The numbers

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attending was low in comparison with the numbers of non-gamblers passing through all the areas for other reasons.

30. In Croydon where the only premises operating late at night are machine premises, no disturbance was created by the presence of the venues and the lowest noise was noted. The risk of noise nuisance to residents was greater from passing vehicle traffic, inconsiderate drivers and intoxicated pedestrians in the other areas visited than those created by customers of the gaming establishments.

31. Further evidence that the presence of these type of business do not cause a nuisance to local resident comes from the Planning Inspectorate. An interview in Wood Green with residents *"indicated that they have not experienced any negative effect in terms of noise."* This is then clarified by the Inspectorate that the venue did not currently operate after 2300. The fact that a 24-hour machine premises currently operated four doors further along did not appear to have been a consideration.

32. Did customers congregate outside, talking in large numbers creating a negative noise impact?

The number of customers smoking and congregating outside was low. On only one occasion were five customers observed outside a venue for less than two minutes. On most occasions lone individuals and occasionally pairs of customers where outside for short periods of time. Most smokers did not engage with other smokers and appeared anxious to return inside to continue their play. On the rare occasions that customers did engage in conversation, this was at a normal level which could not be heard from ten metres away and would not disturb any nearby residents. This is the opposite to groups leaving alcohol licensed venues or passing through town centres who I have witnessed during these observations, shouting, and acting in a more boisterous manner.

33. Did customers arrive and depart in vehicles which may create a disturbance?

In considering this question, I discount the areas where parking is impossible (Croydon High Street and Queens Square, Crawley) or restricted (George Street, Croydon). In the other areas observed only five customers travelled to the premises by car. These were observed driving themselves as opposed to being dropped off in a private vehicle or taxi. The remaining 121 customers attended the immediate vicinity on foot. I concluded that most customers to these venues are local, although public transport in the form of late-night bus services, trams and underground trains did continue at all three locations. Residents were more at risk of disturbance from vehicles parking outside to

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visit nearby cash machines and take aways than any drivers attending the gaming venues.

34. A further recent phenomenon not referred to in the Planning Inspectorates decision of the 4th of March 2023 is the existential increase in the number of delivery drivers attending fast food venues in the early hours of the morning. These delivery drivers attend in cars, on pedal bikes but most of them ride mopeds. They then hang around the outside of the takeaway venues awaiting orders to be received or prepared before riding off to make their delivery, often in breach of road traffic regulations and with a complete disregard for pedestrians or the impact on residents. This conduct was observed in all three locations visited and has been observed in other areas during investigations.

35. I witnessed this problem in all three locations throughout the late evening and early morning trading periods, with more than ten mopeds and pedal cycles observed outside the more popular takeaway venues (Photograph exhibit reference letters DJB 8 and DJB 9 refers). This issue has increased since the Covid restrictions were in force.

36. Did customers arrive or depart in groups of more than two?

On only two occasions did I see three young males enter and leave a venue. As one group only stayed inside for 6 minutes, I formed the view that they had entered out of curiosity rather than being regular customers. On all other occasions, most customers arrived and left the venues alone or occasionally in pairs.

Conclusion

37. This was the most extensive period of observation that I have been requested to undertake in relation to the use of and the impact of machine type gaming venues. A total of 42.25 hours over 6 nights at 12 venues in three separate locations. Each venue differed in respect to residential, mixed use, vehicle access and location. As a result, any application and the relevance of all or part of this report and its finding should be considered on an individual basis.

38. Prior to conducting this recent investigation, I had conducted numerous night-time investigations at alcohol and gaming venues all around the country. I have expressed my opinion on the crime and noise impact of gambling premises in my initial statement of the 19th of July 2022. What I observed and noted during the current investigation has reinforced those views, the accuracy and reasoning for which can now be statistically supported.

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39. I am unaware of any machine type premises having their licence reviewed, let alone revoked for breaching the Gambling Act licensing objective for disorder issues created by their operation. I am aware of alcohol licensed premises having their licences challenged in similar circumstances. If gambling premises, particularly venues licenced for machines, are creating a nuisance I would expect to see similar applications for licensing committees to consider an amendment to a licence or impose conditions.
40. Any of these venues, may from time to time suffer an isolated incident such as the one observed outside a venue in Croydon at 0020 on the 22nd of July 2023. It is how an operator responds to such incidents that is important to consider. It may be that barring the individual involved on this occasion would be sufficient to prevent the incident from reoccurring in the future.
41. My findings during this and previous investigations is that these types of gaming venues do not create increases in crime or noise in locations where they are licensed. Customer use is low, and the impact of other factors nearby (vehicles, delivery drivers, inconsiderate motorist, intoxicated pedestrians, and emergency vehicles) create a higher and more realistic cause of disturbance to residents where machine venues operate.

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Observations Log PRO FORMA Exh ref letter DJB

Premises

Name of premises	Admiral (x2), Little Vegas, Merkur and Game Nation
Address of premises	High Road Wood Green
Day/ Date of visit	Weds/ Thurs 19 th , 20 th April 2023
Name of consultant conducting visit	Darrell Butterworth

Time	Comment
1500	I arrived in the High Road area of Wood Green which appeared like my previous visits to the location, and booked into the Travel Lodge, which is situated on the High Road. Dependent on the floor occupied and acoustic sound proofing I imagine this would be a similar experience of residents in accommodation above shop frontages along the Road. The only slight disturbances suffered was the sound of modified exhaust systems, loud car stereos and the passing of Emergency Service vehicle sirens.
2100	Open on the High Road were: Spouters Corner (closes midnight), Sainsbury local (closes 2300), Paddy Power (x2 closes 2200), McDonalds (open 24 hour), Nando's, Vue Cinema (closes 2330), Top cars taxi, WG Express, WGN express, Fryers Delight, Ladbroke (x2 close at 2200), Wood Green underground (closes midnight, 24 hour at weekend), Metro Cabs, Dixy chicken, Chester's, Dona Daddy, Nags Head, Morrisons, Pepe's Piri Piri, Taco Bell, Crystal, Lucia, William Hill (closes 2200), Ella's, KFC (closes 2300), Capital, Kororo, Jennings (closes 2200), Creams, Ezras kitchen, Kervan, Five Guys, Shahs, Momo's, Chaiiwala, Gym Group (open 24 hour), Cine world, Admiral (x2 open 24 hour), 2 nd McDonalds (closes 2300, 0200 weekends), Merkur (open 24 hour), Il Bobos, Bet Fred (closes 2200), Sainsbury (closes 2300), Kaspas, Game Nation (open 24 hour), Urban Chocolatier, Pitta Corner, Crispy Dosa, Little Vegas (closes 2300), Subway (closes 2200), Tesco Express (closes 2300). Bet Fred, Pepe corner off licence, Real Doner, All Day Express (24 hour off licence).
2200	Commenced observations outside Little Vegas
2209	Male and female exit on foot towards Wood Green.
2210	Sole male smokes outside.
2215	Male return inside. Noise reading taken Max 66dB. Average 56dB.
2227	Male enters on foot from Whymark Avenue.
2239	Male exits on foot towards turn Pike Lane.
2300	2300 little Vegas closes. Between 2200 and 2300 364 pedestrians walk along the High Road. Little Vegas closes and staff leave on foot. A heavy goods vehicle delivers stock in metal

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	cages to Super Saver. This and traffic noise was the largest noise disrupter. I then commenced observations outside Admiral 4 premises away from Little Vegas. I noted disabled parking bays outside this venue.
2306	Male enters on foot from Turn Pike Lane whilst his friend smokes outside then he and male who had just entered walk towards Wood Green.
2316	Male smokes outside before returning at 2317.
2320	Male exits on foot towards Turn Pike Lane.
2321	Vehicles pull up to use the Tesco cash point throughout the observation period. Male exits on foot and uses cash point before returning inside.
2323	Male arrives on foot from direction of Turn Pike Lane.
2334	Male arrives on foot from Turn Pike Lane direction. Male exits and gets into car waiting in disabled parking bay.
2341	Male exits on foot towards Turn Pike Lane.
2343	2 males enter on foot from Turn Pike Lane direction, then immediately leave towards Wood Green.
2351	Male leaves on foot towards Turn Pike Lane.
2352	Male leave on foot towards Turn Pike Lane.
2353	Male leaves on foot towards Turn Pike Lane.
2358	Male smokes outside before returning at 0002.
Midnight	Between 2300 and midnight 234 pedestrians walked along the High Road. The largest noise disrupter during this period was general traffic and buses. Between 2400.0100 I continued my observations outside Admiral.
0002	London Ambulance Service (LAS) passes with its siren sounding.
0007	Male leaves on foot towards Wood Green.
0008	Male exits to smoke before returning inside at 0009.
0012	Two males leave on foot towards Turn Pike Lane.
0015	Male leaves on foot towards Turn Pike Lane.
0017	Male arrives on foot from Turn Pike Lane. Male arrives on foot from Wood Green.
0027	Male leaves on foot towards Turn Pike Lane.
0031	Male arrives on foot from Turn Pike Lane.
0032	Male leaves on foot towards Wood Green.
0036	Council refuse collection with associated noise of bottles in bags being thrown into a vehicle.
0039	Two polices with sirens sounding travel along the High Road.
0041	Male smoke outside before returning inside at 0042. Night buses N29 and N91 continue to operate along the High Road.
0050	Car stopped at traffic lights with loud stereo.
0051	Male leaves in a vehicle parked in the disabled bay outside.
0056	Male enters on foot from Turn Pike Lane.
0100	Pedestrian footfall along the High Road between midnight and 0100 was 111. Still open are Admiral x2, Piti Express, Real Donner, All Day Express off licence, Tezzeme Take away, Game Nation, Merkur, Chick Filler, Pepe's Piri Piri, WG Express, Top Cars Car express, Dixy Chicken, Doner Daddy, McDonalds and Gym Group.

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0120	Male leaves Admiral, smokes outside then walks towards Turn Pike Lane.
0123	Bus runs over plastic bottle causing loud explosion.
0125	Male enters on foot from Turn Pike Lane. Male arrives on foot from Wood Green. Vehicles continue to pull up to use the Tesco Express cash point.
0137	Male exits on foot towards Turn Pike Lane. Male leaves on foot towards Wood Green.
0143	Male leave on foot towards Turn Pike Lane.
0144	Male enters on foot from Wood Green.
0146	Vehicle stationary at lights with loud stereo.
0149	Second vehicle at lights with loud stereo.
0150	Male stands outside smoking before returning inside at 0151.
0200	Between 0100 and 0200 59 pedestrians walked along the High Road.
0204	HGV driver delivers stock in metal cages at Greggs.
0213	Male leaves on foot towards Turn Pike Lane.
0214	Male leaves on foot towards Turn Pike Lane.
0216	Male leaves on foot towards Turn Pike Lane. Male arrives on foot from Wood Green. Male arrives in a vehicle and enters.
0220	Male leaves on foot towards Turn Pike Lane.
0228	A male who appears intoxicated attempts to enter having walked from Turn Pike Lane. Staff do not open the door to let him in and he leaves towards Wood Green. Male outside to smoke. Returns inside at 0230.
0230	Male arrives on foot from Turn Pike Lane.
0236	Male exits to smoke outside. Returns inside at 0237.
0239	Vehicle stopped at lights with loud music playing.
0243	Male leaves on foot towards Turn Pike Lane.
0245	Male exits to use the Tesco Express cash machine and returns inside.
0250	Male arrives in a vehicle.
0255	Police vehicle travels along the High Road with siren sounding.
0258	Male leaves on foot towards Turn Pike Lane.
0300	Between 0200 and 0300 49 pedestrians walked along the High Road. The loudest noise issue during this period was the Greggs delivery and the police sirens.
0307	Male arrives on foot from Turn Pike Lane. Male leaves on foot towards Turn Pike Lane
0322	Male exits to smoke before returning inside at 0335.
0324	Male leaves towards Wood Green.
0340	I took a noise reading which gave a peak of 55dB and average of 46dB.
0345	A police vehicle with its siren sounding passed which gave a peak reading of 84dB and an average of 73dB. A male exits to smoke before returning inside at 0351.
0352	A male leaves in a vehicle (V1 arrived at 0250).
0359	Vehicle with loud stereo stopped at lights.
0400	Between 0300 and 0400 49 pedestrians walked along the High Road. Still open were Admiral (x2), All Day Express off-licence, Game Nation, Merkhur, Gym Group, WG Express, Top Cars, Express Cars, and McDonalds.
0415	No further incidents of note took place and I ceased my observations at 0415.

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Observations Log PRO FORMA Exh ref letter DJB 05

Premises

Name of premises	Little Vegas, Merkur
Address of premises	High Road Wood Green
Day/ Date of visit	Saturday/ Sunday 22 nd and 23 rd April 2023
Name of consultant conducting visit	Darrell Butterworth

Time	Comment
2100	Commenced observations in the High Road area of Wood Green. Open at this time were: KFC, Dixy Chicken, Station Market, wood Green underground, Metro Express Cars, Doner Daddy, Nags Head, Ladbroke (x3), WGN off licence, Fryers Delight, WG off licence, Top Cars, Vue, Nando's, McDonalds (24 hour), Paddy Power (x2) Sainsbury, Morrisons, Y and S supermarket, Pepe's Piri Piri, Crystal, Capital, Taco Bell, Lucia, Ella's, William Hill, KFC (closes midnight), Chick Filler, Kokoro, Jennings, Rios night club, Creams, Chinese, Library off licence, Ezras Kitchen, Kervan, Five Guys, Awesome Chips, Cineworld, Shahs, Momo's, Gym Group (24 hour), Chaiiwala (closes midnight), Tocci, Admiral x 2 (24 hour), JI Chicken Shop, Merkur (24 hour), Il Bobos, Bet Fred (x2) Sainsbury (x2), Kaspas, Game Nation (24 hour), Urban Chocolatier, Pitta Corner, Crispy Dosa, Little Vegas (closes 2300), Subway (closes 10), Tarshish, Tesco Express, Pep off licence, Tennessee Express, All Day Express, Sushimo (closes 1030), Get In mini market, Turnpike food store and Turn Pike Lane underground.
2155	Entered Little Vegas 8 males and one female present. No smokers outside.
2159	Male exit on foot towards Turnpike Lane.
2211	Male smokes outside. Returns inside at 2212.
2215	Male exit on foot towards Turnpike Lane.
2220	2 motor bikes travel along High Street in tandem with loud exhaust systems.
2227	Male enters Little Vegas on foot from Wood Green. Male exits on foot towards Turnpike Lane.
2238	Male enters Little Vegas on foot from Turnpike Lane.
2243	Male enters Little Vegas on foot from Turnpike Lane.
2248	Two males exit on foot towards Turnpike Lane.
2251	Male exits on foot towards Turnpike Lane.
2253	Male enters Little Vegas on foot from Wood Green.
2257	Five males and 1 female exit Little Vegas. 4 males and the female on foot walk towards Wood Green the 5 th male towards Turnpike Lane.
2259	Male exits Little Vegas on foot towards Wood Green.
2300	Between 2200 and 2300 472 pedestrians walked along the High Street past Little Vegas. No noise issues were heard during this hour.

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2304	Commenced observation outside Merkur.
2305	Male enters on foot from Turnpike Lane. Vehicle drives past with loud audio system playing.
2308	Male exits on foot towards Wood Green.
2310	Male arrives on foot from Turnpike Lane.
2215	Male smokes outside. Returns inside at 2317.
2316	Male arrive on foot from Turnpike Lane. Male arrives on foot from Wood Green.
2318	Two cars parked in the loading bay are owned by customers at McDonalds. A car with a loud stereo playing drives past.
2322	Male leaves on foot towards Wood Green. Vehicle with a loud modified exhaust system drives past.
2323	A white van playing loud music drives past.
2324	Male arrives on foot from Wood Green.
2325	Female leave on foot towards Turnpike Lane.
2328	Male arrives on foot from Turnpike Lane. Two males leave towards Wood Green.
2331	Male arrives on foot from Turnpike Lane.
2332	Female arrives on foot from Turnpike Lane. Male arrives on foot from Wood Green.
2334	Male arrives on foot from Wood Green.
2336	Male arrives on foot from Wood Green.
2341	Male leaves on foot towards Wood Green. Car with loud stereo drives past. Male arrives on foot from Wood Green.
2342	Male arrives on foot from Wood Green.
2343	Male arrives on foot from Wood Green.
2347	Female leaves on foot towards Turnpike Lane.
2353	Male leaves on foot towards Wood Green. Male parks in loading area outside Merkur and visits the cash point at the Halifax.
2356	Vehicle with a loud exhaust system drives along the High Road.
2358	Male leaves on foot towards Wood Green.
Midnight	Between 2300 and midnight 230 pedestrians walked along the High Street past Merkur. The noise concern during this period was created by vehicles playing loud music or deliberately adapted loud exhaust systems.
0001	Male arrives on foot from Wood Green.
0002	Male and female customers smoke outside. They do not go back inside but the female walks towards Wood Green. The male towards Turnpike Lane.
0010	Male leaves on foot towards Wood Green.
0012	Car drives past playing loud music and the occupants are shouting out of the windows.
0014	Male arrives on foot from Turnpike Lane. Two males smoke outside. One returns inside at 0016. The second at 0017.
0017	Female arrives on foot from Turnpike Lane.
0019	One male smokes outside. Returns inside at 0022. One male leaves on foot towards Wood Green.
0026	Council refuse collection of street bins takes place with associated noise.
0028	Male smokes outside. Returns inside at 0031.

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0032	2 males arrive on foot from Wood Green. Male leaves on foot towards Wood Green.
0033	Male delivery driver parks in loading area outside Merkur and goes into McDonalds with an insulated food warming bag.
0037	Male delivery driver exits with bag and drives away. Male arrives on foot from Turnpike Lane.
0039	Male leaves on foot towards Turnpike Lane.
0042	Male leaves on foot towards Wood Green.
0046	Male arrives on foot from Turnpike Lane.
0052	Male exits to smoke outside. Returns inside at 0057.
0053	Male exits to smoke outside. Returns inside at 0054.
0055	Male arrives on foot from Turnpike Lane. He immediately comes back out and walks towards Wood Green.
0100	Between midnight and 0100 162 pedestrians walked along the High Road past Merkur. The loudest noise created during this period was the males in the passing vehicle at 0012. A police vehicle drives past with its siren sounding. A noise reading showed a maximum of 83dB with an average of 71dB. Still open in the High Road area were: Admiral (x2), Game Nation, Merkur, McDonalds (closes at 0200), Rio night club (closes at 0400), All Day Express, Spouters Corner (closing), Gym Group, Chick Filler, Pepe's Piri Piri, WG Express, Top Cars, Metro Express, Wood Green Underground station, Dixy Chicken, Doner Daddy, Nags Head (closes 0230), Get In off licence, Turnpike Store, Turnpike underground station and Capital.
0125	Male out on foot towards Turnpike Lane. Male exits to Halifax cash point and returns.
0130	Same male repeats trip to cash point.
0132	Male leaves on foot towards Wood Green.
0137	Male makes third trip to cash point.
0138	Male arrives on foot from Turnpike Lane.
0139	Vehicle with a loud exhaust system drives along the High Road.
0141	Male makes fourth visit to the Halifax cash point.
0143	Male arrives on foot from Turnpike Lane.
0144	Male smokes outside. Returns inside at 0148.
0146	Male visits Halifax cash point.
0147	Two males smoke outside. For less than a minute three smokers are outside at the same time. The two return inside at 0149.
0151	Male uses Halifax cash point but on this occasion, he carries on walking towards Wood Green.
0152	Police vehicle drives at speed along the High Road with its siren sounding. Max 73dB average 68dB.
0200	Between 0100 and 0200 57 pedestrians walked along Wood Green High Road past Merkur. During this period, it was the passing police sirens that created the most noise disturbance. Traffic along the High Road remained constant making it difficult to engage an ambient sound level.
0206	McDonalds next to Merkur closes. Four staff members leave. Three in a taxi, one

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	on foot.
0211	Male leaves on foot towards Turnpike Lane.
0212	Male smokes outside. Returns inside at 0214.
0217	2 males arrive on foot from Wood Green. 1 male arrives on foot from Wood Green.
0227	Two males arrive on foot from Wood Green.
0229	Male leaves on foot towards Turnpike Lane.
0232	Male smokes outside. Back in still at 0232.
0235	Two males arrive on foot from Wood Green.
0237	Police vehicle travels along the High Road with its sirens sounding. Peak reading 82dB, average 75dB.
0239	Male arrives on foot from Turnpike Lane. Male member of staff comes out to collect fast food delivered by a moped rider.
0245	Two males leave towards Turnpike Lane, then change their minds and go back inside.
0250	Male leaves on foot towards Wood Green.
0254	Male arrives on foot from Turnpike Lane. Police vehicle passes with its siren sounding (86dB peak, 73dB average).
0300	Between 0200 and 0300 77 pedestrians walk along Wood Green High Road past the Merkur unit. The police sirens at 0200, 0237 and 0254 were the loudest noise concern.
0301	Two males leave on foot towards Wood Green.
0309	Male leaves on foot towards Wood Green.
0311	3 further staff leave McDonalds (1 collected in a car, 1 on foot and 1 on an electric scooter.
0312	Male smokes outside. Returns inside within a minute at 0312.
0314	The final three staff leave McDonalds, and all walk towards Turnpike Lane.
0320	An opportunity arose to conduct a sound test on the High Road when no traffic was continually passing by. This gave a peak reading of 36dB and an average of 35dB. Male leaves towards Turnpike Lane. Male smokes outside. Returning inside at 0322.
0322	Two males leave and walk towards Turnpike Lane.
0230	Vehicle with loud music playing drives past.
0340	Male arrives on foot from Wood Green.
0344	Male leaves on foot towards Turnpike Lane.
0346	Vehicle with an adapted exhaust drives past.
0347	Male arrives on foot from Wood Green.
0349	Male smokes outside. Returns inside at 0350.
0351	Vehicle parks outside Merkur and the driver uses the Halifax cash point before driving on.
0400	Between 0300 and 0400 39 pedestrians walked along Wood Green High Road past the Merkur venue. The largest noise issue was the vehicle with the adapted exhaust system. Still open in the area at this time were: Merkur, Admiral (x2), Game Nation, McDonalds, Gym Group, Rio night club (closing), WG Stores, Top Cars Taxi, Metro Express taxis, Wood Green underground station, Doner Daddy,

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0430	All Express and Turnpike Lane underground station. Nothing further of note occurred and I ceased my observations at 0430.
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Observations Log PRO FORMA Exh ref letter DJB 07

Premises

Name of premises	Little Vegas, Admiral, Merkur.
Address of premises	Crawley
Day/ Date of visit	Thursday/ Friday 27 th , 28 th April 2023
Name of consultant conducting visit	Darrell Butterworth

Time	Comment
2200	Arrived in the Crawley Town Centre area and commenced observation in general and specifically on the Admiral and Merkur premises situated in Queens Square. No vehicle access could be made so all customers arrived on foot, Due to the close proximity of the two venues I was able to observe both venues simultaneously. Residential accommodation was evident on the two floors above Merkur. No residential accommodation was present near Admiral.
2216	Two males leave Admiral.
2221	Male leaves Admiral.
2223	Male leaves Merkur. Male exits Admiral to smoke, but then walks off at 2227 without returning inside.
2225	Male enters Admiral.
2229	Dishevelled male drinking from a can and talking to themselves urinates in an empty shop premises in Queens Square. Male exits Admiral.
2237	Male enters Admiral.
2239	Male leaves Merkur.
2242	I considered the area to be relatively quiet and took a noise reading to confirm this (Peak 46dB. Average 37dB).
2243	Male enters Merkur.
2252	Male smokes outside Admiral. Returns inside at 2253.
2254	Two males (non customers) walk through the pedestrian area talking loudly and occasionally shouting.
2258	Male enters Merkur.
2300	Between 2200 and 2300 hours 94 pedestrians who were not customers of Admiral or Merkur, walked through the pedestrian area. The largest noise outbreak in this period were these two males.
2312	A group of five males exit Gym Group talking loudly as they leave the area.
2315	Male exits Merkur. Second male exits immediately after but leaves in the opposite direction.
2322	Male leaves Admiral.
2326	Male smokes outside Admiral, returning inside at 2326.
2336	Male enters Admiral.

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2339	Male leaves Admiral. A group of two females and a male walk through Queens Square. One of the females has three opened bottles of lager. The second female and the male have a bottle each. They are all talking loudly.
2345	Male leaves Admiral to use the cash point at Metro Bank before returning inside.
2349	Male leaves Admiral.
2359	Male leaves Merkur.
Midnight	Between 2300 and midnight 54 pedestrians passed through Queens Square who did not enter either Admiral or Merkur.
0019	Male smokes outside Merkur. Returns inside at 0020
0022	Male smokes outside Admiral. Returns inside at 0022.
0032	Male leaves Admiral.
0049	Male and female enter Merkur but exit again at 0052.
0100	Between midnight and 0100 33 pedestrians walked through Queens Square without entering either of the gaming venues. Still open in the immediate area were Gym Group, Merkur, Admiral, Little Vegas (four males, one female), Dominoes (take away only), Troy BBQ, United Cars, Octopus (outside Marque on High Street), Best Kebab, Hive, Troy Kebab, Medusa (outside Marque on High Street), Metro Cars. I also noted all night bus services operating from Broadway.
0126	Male enters Admiral.
0138	Male enters Admiral.
0142	Male smokes outside Admiral. Return inside at 0143.
0147	Female staff smokes outside Merkur.
0149	Male leaves Admiral.
0200	Between 0100 and 0200 3 pedestrians walked through Queens Square who were not customers of Admiral or Merkur.
0210	A HGV parks outside the pedestrian zone and drags metal cages containing deliveries to Greggs. Noise reading taken show a peak of 55dB and an average of 48dB. The van leaves at 0242.
0219	Male smokes outside Admiral. Returns inside at 0220.
0221	Male leaves Admiral.
0241	Male smokes outside Admiral. Returns inside at 0242.
0250	Female staff smokes outside Merkur.
0253	Male and female roll two suitcases and a child's pushchair through the area (43dB peak, 38dB average).
0254	Male leaves Admiral.
0300	Between 0200 and 0300 23 pedestrians walk through Queens Square who were not customers of Merkur or Admiral.
0314	Male smokes outside Merkur. Returns inside at 0319.
0327	Male and female leave Merkur and enter Admiral.
0333	Male smokes outside Admiral. Returns inside at 0334.
0345	The area seemed quiet, but a noise reading showed a peak of 54dB and an average of 45.
0400	Between 0300 and 0400 8 pedestrians walked through Queens Square who were not customers of Merkur or Admiral. Still open at 0400 were Merkur, Admiral, Little Vegas (3 males and a female), United Cars, Metro Cars, Dominoes, and Troy

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0415	BBQ. No further noteworthy incidents took place, and I ceased my observations at 0415.
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Observations Log PRO FORMA Exh ref letter DJB 08

Premises

Name of premises	Little Vegas, Admiral, Merkhur, Bradshaws
Address of premises	Crawley
Day/ Date of visit	Friday 28 th -Saturday 29 th April 2023
Name of consultant conducting visit	Darrell Butterworth

Time	Comment
2100	Recommended observations in Crawley town centre. On this occasion I concentrated my observations and investigation on the Little Vegas venue on Broadway, Crawley. Open at 2100 hours were, McDonalds, Kings Gym, Tesco Express (closes 2300) Admiral, Gym Group, Merkhur, Fireclay (closes at 2300), Buzz Bingo (closes at midnight), Caprinos, Carmello, Chicken Cottage, Burger City, Best One, Bet Fred (closes at 2200), Bradshaws, Coral (x2 close at 2200), Dixy Chicken, Peri Peri, Little Vegas, Paddy Power (closes 2200), Bodrum, Crawley Express, Favorite Chicken, Brewery Shades, Istanbul, Sushi, Jubilee Oak (closes 0100), United Cars, White Hart, Prezzo, Best Kebab, Hive, Blue India, Turkuaz, Troy Kebab, Metro Cars, Medusa (marquee outside), Wildwood, Octopus (marquee outside), Royal Thai, Kismet Kebab, Tamasha, Angelique, KFC, Troy BBQ, Turtle Bay, Pizza Express, Old Punch Bowl, Dominoes (closes 0500 for take away), Onyx, Creams, Premier store, Dosa Plaza, 7 days food and wine, Gugsu and, Mehfil Lounge, I noted a larger police presence in the town with uniformed officers, supported by safer street officers in uniforms.
2200	Commenced observations on Little Vegas on Broadway, Crawley. I noted that there were four floors of residential dwellings above the unit. A male steps outside for a cigarette and returns inside at 2203.
2201	A second male also smokes outside and returns inside at 2203. No conversation takes place between the smokers.
2203	Male smokes outside. Returns inside at 2204.
2205	Male smokes outside. Returns inside at 2208.
2211	3 males are seen to walk to Little Vegas and enter.
2213	Male uses mobile phone outside, but I could not hear the conversation approx.25 feet away. He returns back inside at 2213.
2217	Male smokes outside. Returns inside at 2219.
2218	Male and female leave on foot.
2219	Two males leave on foot.
2220	Male enters Little Vegas on foot.
2223	2 males exit to smoke and are joined by a member of staff. They return inside at 2226.
2224	Male leaves Little Vegas on foot.
2225	Female arrives at Little Vegas on foot. Male exits to smoke outside.
2226	Two males enter Little Vegas having arrived in the area on foot. A male smokes outside. Returns inside at 2229. 2 males leave Little Vegas on foot.

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2233	Male leaves on foot. Male arrives on foot.
2236	Three males arrive on foot. They leave again at 2238.
2239	Male enters Little Vegas on foot.
2242	Male smokes outside Little Vegas. Returns inside at 2245.
2243	A male exits the door to the residential accommodation and enters Little Vegas.
2245	A male leaves Little Vegas on foot. A male exits to smoke outside. He leaves with another customer at 2247 without returning inside.
2246	Male leaves Little Vegas on foot.
2247	Male leaves Little Vegas on foot.
2248	Male smokes outside Little Vegas. Returns inside at 2249. Male enters Little Vegas on foot.
2250	Male smokes outside Little Vegas. Returns inside at 2254.
2251	2 males leave Little Vegas on foot.
2252	Staff smoke outside Little Vegas. Returns inside at 2254.
2257	Male leaves Little Vegas on foot.
2300	Between 2200 and 2300 174 pedestrians who were not customers of Little Vegas walked past the premises. Male enters Little Vegas on foot.
2308	Male smokes outside Little Vegas. Returns inside at 2311. Second male joins him but stands apart.
2309	Two further males exit and smoke outside and the staff can be seen monitoring their conduct. Two males enter Little Vegas on foot.
2312	For a short overlap there are 5 smokers outside until 2214 2 return inside and one walks away. During this period there are also a group of 6 males congregating on a bench opposite Little Vegas. This group are much louder and making more noise than the smokers.
2317	Male leaves Little Vegas on foot. All the smokers have returned inside.
2320	A smoker and a member of staff are outside. They return inside at 2322. The 6 males opposite walk down Broadway towards Crawley station, whilst continuing to be boisterous.
2330	Male smokes outside Little Vegas. He leaves the area on foot at 2331 without returning inside. A male leaves Little Vegas on foot
2333	3 males arrive at Little Vegas on foot.
2341	Male enters Little Vegas. Male exits to smoke outside. He returns inside at 2342. Male exits to use his mobile phone. Returns inside at 2346.
2342	Two males and 2 females (not customers) are almost shouting at each other as they walk along Broadway.
2349	Male and female leave Little Vegas on foot. 2 males smoke outside. 1 returns inside at 2352 and the second at 2353.
2352	A motor bike with a loud exhaust rides up and down Broadway. The noise peaked at 82dB which is the equivalent of an emergency service vehicle siren.
2352	Two males smoke outside. One returns inside at 2354. The second at 2357.
2253	Male smokes outside. Returns inside at 2354.
2357	Male smokes outside Little Vegas. Returns inside at 2359
2359	Male enters Little Vegas on foot. 3 males smoke outside. They return inside at 0002, 0003 and 0004.

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Midnight	Between 2300 and midnight 74 pedestrians who were not customers of Little Vegas walked past the venue. A Mercedes vehicle pulls up opposite Little Vegas. Loud music is playing but the driver and sole occupant do not get out. He drives off at 0016 with the loud music continuing to be heard.
0003	The motor cycle with the loud exhaust travels along Broadway again.
0011	2 males smoke outside. They return inside at 0014 and 0018.
0016	Male leaves Little Vegas on foot.
0023	3 customers smoke outside monitored by a member of staff.
0024	4 customers are now smoking outside. Male enters Little Vegas on foot. 3 males enter on foot. A further customer joins the group smoking outside.
0026	Male leaves Little Vegas on foot.
0028	Three smokers return inside.
0032	Two smokers leave on foot without returning inside.
0034	Male smokes outside. Returns inside at 0046.
0037	Male enters Little Vegas on foot.
0038	Pagoda security response vehicle pulls up outside Little Vegas and a uniformed security officer goes inside. He returns to his vehicle at 0043. It is not obvious if he is a customer or working for the company.
0048	Male enters Little Vegas
0051	Male smokes outside. Returns inside at 0052.
0055	Male leaves Little Vegas on foot. 0052 smokers back inside. 0055 Male leaves.
0100	Between midnight and 0100 39 pedestrians who are not customers walked past Little Vegas. Still open were Little Vegas, Gym Group, Admiral, Merkur, United cars, Kismet Kebab, Brewery Shades, Jubilee Oak, Best Kebab, Hive, Troy's Kebab, Metro Cars, Medusa (marquee and loud music 65dB max, 63dB average), Octopus (Marquee), Tamasha, Angelique, Mehfil lounge, Troy BBQ.
0116	Group of 2 males and 2 females exit Queens Square screaming and shouting.
0123	Male smokes outside. Returns inside at 0124.
0127	A police vehicle, two police officers and 4 night safety officers are talking at the top of Broadway. One of the night safety officers walks down Broadway but they continue to shout to continue their conversation.
0132	Male enters Little Vegas. Male exits to smoke outside. Returns inside at 0133.
0136	Male enters Little Vegas.
0143	2 males smoke outside. They leave on foot at 0144 with a third male who leaves.
0147	1 of the males returns and exits immediately whilst putting on a jacket that he appeared to have forgot.
0200	Between 0100 and 0200 25 pedestrians who were not customers of Little Vegas walked past the premises along Broadway.
0201	Male smokes outside. Returns inside at 0202.
0206	Male enters Little Vegas on foot.
0208	Pagoda private security response vehicle stops outside Little Vegas. The driver in uniform enters the premises and leaves at 0216.
0213	Male enters Little Vegas on foot.
0215	Two male customers exit to smoke. Both return inside at 0216.
0216	Two males enter Little Vegas on foot.

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0218	Male exits and walks up Broadway, before unlocking a parked taxi and drives it away.
0221	Male smokes outside. Returns inside at 0223.
0223	Two males exit and leave.
0224	Male leaves Little Vegas on foot.
0227	Two males leave on foot.
0230	Male leaves on foot.
0238	Male leaves on foot but makes his way to a parked motor car at the top of Broadway which he unlocks and drives away.
0241	Male smokes outside. Returns inside at 0242.
0246	Male smokes outside. Returns inside at 0249.
0249	2 residents from flats above Little Vegas return home in a Mercedes motor car.
0251	Male enters Little Vegas on foot.
0252	Male returns on foot and enters apartments above Little Vegas.
0256	Male leaves Little Vegas on foot.
0257	Male leaves Little Vegas on foot.
0259	Two males (non-customers) are shouting at each other as they walk along Broadway. Male leaves Little Vegas on foot.
0300	Between 0200 and 0300 8 pedestrians who were not customers of Little Vegas walked along Broadway past the premises.
0301	Two males enter Little Vegas on foot.
0304	Two males and a female walk down Broadway talking loudly. They meet a group of three females walking in the opposite direction and loud banter takes place between them.
0305	Male smokes outside. Returns inside at 0306.
0310	Male enters Little Vegas on foot.
0314	Two males leave Little Vegas on foot and walk into Queens Square. They then return a few minutes later and re-enter. It appears that they and some of the other customers have been accessing nearby bank machines which are out of sight of my observation point.
0328	Male (non-customer) who was shouting in Broadway at 0259 returns and is again shouting at people walking by.
0331	Male enters Little Vegas on foot. Two males leave and return at 0333 (cash point?)
0332	Male enters Little Vegas on foot. Male leaves Little Vegas on foot.
0337	Male smokes outside Little Vegas. Returns inside at 0341.
0341	Male smokes outside Little Vegas. Returns inside at 0343.
0344	Three males enter Little Vegas on foot.
0346	Two males leave Little Vegas on foot.
0400	Between 0300 and 0400 23 pedestrians walk past Little Vegas who were not customers. A noise reading was taken which gave a peak of 40dB and an average of 38dB. Still open were Little Vegas, Admiral, Gym Group, Merkur, United Cars, Dominoes, Troy's BBQ, Best Kebab and Metro Cars.
0415	Nothing further of note took place and I ceased my observations.

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Observations Log PRO FORMA Exh ref letter DJB 04

Premises

Name of premises	Little Vegas, Merkur, Admiral, Game Nation
Address of premises	Croydon, London
Day/ Date of visit	21 st and 22 nd April 2023
Name of consultant conducting visit	Darrell Butterworth

Time	Comment
2100	Premises currently open were Fillings. Subway x2 (closes midnight), William Hill closes 2200, Roosters, Wendy's (closes 0200), Sainsbury x2 (closes 2300), McDonalds (24 hour), Gym Group (24 hour), Mithras, X Park, George Street Express, Oodles, (closes 2300), Chick In Box (closes 2300), Nando's(x2), Box Park, Slug and Lettuce (closes 0200), Wagamama, Paddy Power (closes 2200), Ladbroke (closes 2200), Doner Kebab, Pepe's Piri Piri, Pizza Express, George (closes 0100), Basil and grape, Taco Bell, Riff Raff's, Little Vegas (open 24 hour), Bet Fred, Merkur, Five Guys, Turtle Bay (closes midnight), Spread Eagle, Ship, Energy, (loud music emanating), Rios Piri Piri. Chicken Sam's, Green Dragon, Market Tavern, Ludoquisty, Mediterranean food centre, Polski supermarket, Art and Craft, Vue, Dog and Bull, KFC, Mr Fox, Pure gym 924 hour), Game Nation (24 hour), Admiral (open 24 hour), Tesco Express (closes at 2300)
2155	Male runs off from security guard at Tesco Express who was attempting to search him for stolen property.
2200	Commenced static observations outside Admiral and Game Nation on Croydon High Street. The area was a designated pedestrianised zone. Male enters Admiral on foot from Drummond Road. Female exits Admiral and walks towards East Croydon.
2203	Male exits Admiral and walks towards West Croydon.
2205	Male and female exit Admiral and walk towards West Croydon.
2209	Male enters Admiral from the direction of West Croydon. Male smoker exits Admiral. Re-enters at 2214.
2217	Male enters Admiral on foot from West Croydon. Two males exit Admiral and walk towards west Croydon.
2219	Male enters Admiral from Drummond Road.
2220	Two males enter Admiral from West Croydon. Male enters Game Nation from East Croydon.
2221	Male enters Admiral from West Croydon. Male exits Admiral towards West Croydon.
2223	Male enters Game Nation from East Croydon.
2225	Male exits Admiral to use Tesco Express cash point and returns.

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2227	Female exits Admiral and walks towards East Croydon. Male smokes outside Admiral and returns inside at 2230.
2230	Male smoker exits Admiral and returns inside at 2234. Male enters Admiral from West Croydon.
2231	Male exits Admiral and walks towards East Croydon.
2232	Male enters Admiral from West Croydon. Male exits Admiral and walks towards West Croydon. Male exits Game Nation and walks towards West Croydon.
2236	Male enters Game Nation from West Croydon.
2237	Male enters Admiral from West Croydon.
2238	Male exits Admiral and walks towards East Croydon.
2239	Male exits Admiral and walks towards East Croydon.
2240	Female smokes outside Admiral. Returns inside at 2244. Male enters Admiral from West Croydon.
2241	Two males enter Game Nation from West Croydon.
2242	Male smokes outside Admiral. Returns inside at 2245.
2244	Male exits Game Nation and walks towards East Croydon. Male smoker exits Admiral. Returns inside at 2245.
2245	Male enters Admiral from West Croydon. Male exits Admiral and walks towards East Croydon. Male enters Game Nation from East Croydon.
2247	Male exits Admiral and walks towards West Croydon. Male exits Game Nation and walks towards West Croydon. Male enters Admiral from West Croydon. Male enters Admiral from East Croydon.
2248	Male enters Admiral from West Croydon. Male enters Admiral from West Croydon. Male enters Game Nation from East Croydon.
2249	Male smokes outside Admiral. Re-enters at 2251.
2250	Male enters Admiral from East Croydon.
2251	Male exits Game Nation and walks towards West Croydon.
2255	Male enters Game Nation from West Croydon.
2257	Male smokes outside Game Nation. Returns inside at 2258.
2300	Between 2200 and 2300 259 pedestrians walked along Croydon High Street. No noise issues were observed.
2302	Male exits Admiral and enters Game Nation. Male enters Admiral from West Croydon. Male exits Admiral, uses Tesco Express cash point, and returns.
2306	Male exits Game Nation and enters Admiral. Female enters Game Nation from East Croydon.
2307	Male enters Admiral from West Croydon.
2210	Male exits Game Nation towards West Croydon. 2 nd Male exits Game Nation towards West Croydon.
2215	Male enters Game Nation from East Croydon. Male smokes outside Admiral. Returns inside at 2316.
2316	Male exits Admiral towards Croydon West.
2318	Male exits Admiral towards East Croydon.
2319	Male exits Admiral towards East Croydon.
2323	Male exits Game Nation and walks towards East Croydon.
2324	Male staff smokes outside Admiral. Returns inside at 2225.

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2225	Male enters Admiral from direction of East Croydon.
2328	Three males enter Game Nation from direction of East Croydon.
2331	Two males exit Game Nation and enter Admiral.
2333	Male enters Admiral from West Croydon.
2334	Three males exit Game Nation and walk towards East Croydon.
2337	Two males exit Admiral and walk towards East Croydon.
2339	Male smokes outside Admiral. Return inside at 2340.
2342	Male exits Admiral and walks towards East Croydon.
2344	Male enters Admiral from West Croydon.
2346	Male smokes outside Admiral. Returns inside at 2350. Male enters Admiral from West Croydon.
2349	Male enters Admiral from West Croydon.
2350	Male exits Admiral and walks towards West Croydon. Male exits Admiral and walks towards West Croydon.
2351	Female enters Admiral from West Croydon.
2352	Male exits Game Nation and walks towards East Croydon.
2353	Male exits Admiral and walks towards East Croydon.
Midnight	Between 2300 and midnight 216 pedestrians walked along Croydon High Street.
0001	Male enters Admiral from Croydon East.
0002	Male exits Admiral via Drummond Road. Male exits Admiral to use Tesco Express cash machine and returns inside.
0003	Male smokes outside Admiral. Returns inside at 0007.
0004	Female exits Admiral to use Tesco Express cash machine and returns inside.
0008	Male exits Admiral and enters Game Nation.
0018	Male exits Game Nation and walks towards Croydon West. Male exits Game Nation and walks towards East Croydon.
0019	Male exits Admiral and walks down Drummond Road.
0020	Male exits Game Nation and enters Admiral. Different male is ejected by door staff at Admiral. The male bangs on door until the door supervisor tells him that the police were on their way.
0026	Male exits Admiral and uses Tesco Express cash point before returning inside. Ejected male from 0020 returns but is refused entry.
0028	Male exits Admiral and walks towards West Croydon.
0031	Female exits Admiral to use Tesco Express cash point before returning inside. Male enters Admiral from West Croydon.
0036	Male exits Admiral and walks towards West Croydon.
0039	Male enters Admiral from West Croydon. Male smokes outside Admiral before returning inside at 0040.
0047	Male exits Admiral and walks towards East Croydon.
0049	Male exits Admiral and walks towards West Croydon.
0053	Male enters Admiral from West Croydon.
0056	Female exits Admiral and walks towards West Croydon.
0058	Male enters Admiral from West Croydon.
0100	Between midnight and 0100 110 pedestrians passed along Croydon High Street. The largest noise during this period was created by the male banging on Admiral

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	door at 0020.
0101	Male exits Admiral and walks towards West Croydon. Male ejected from Admiral at 0020 enters Game Nation but is ejected a short time later.
0115	Still open in Croydon were: Green Dragon, Ship, Chicken Sam's, Energy, George, Doner kebab, Wendy's, McDonalds and Slug and lettuce.
0122	Male exits Admiral and walks towards West Croydon.
0123	Male uses mobile phone outside Admiral. Returns inside at 0126.
0128	Male passer-by (noncustomer) urinates against the shop window of Footasylum.
0132	Male smokes outside Admiral before returning inside at 0135.
0142	Male smokes outside Admiral. Returns inside at 0145.
0143	Female exits Admiral and walks towards West Croydon
0152	Male enters Game Nation from East Croydon.
0157	Male exits Admiral and walks towards East Croydon.
0200	Between 0100 and 0200 40 pedestrians passed along Croydon High Street.
0204	Two males enter Admiral from West Croydon.
0206	Male walking a dog off the lead along the high street is shouting the dog's name in a loud voice. 2 males exit Admiral and walk towards East Croydon.
0210	Male smoke outside Admiral. Returns inside at 0212.
0212	Male exits Admiral and walks towards East Croydon. Male exits Game Nation and walks towards West Croydon.
0220	Male enters Admiral from West Croydon.
0237	Female enters Admiral from East Croydon. Male staff smokes outside Admiral before returning inside at 0240.
0238	Male enters Admiral from West Croydon.
0249	Male exits Admiral and walks towards West Croydon.
0300	Between 0200 and 0300 38 pedestrians walked along Croydon High Street. The main noise concern during this period was the male shouting his dog at 0206.
0310	A male (noncustomer) walking along the High Street whilst drinking from a can of beer is shouting for no apparent reason.
0330	The area remained very quiet, and I took a noise level reading. Peak 30dB and an average of 25dB. Despite their being two machine type venues on the High Street this was the lowest noise level reading I have recorded in a town centre location.
0332	Male exits Admiral and walks towards East Croydon.
0333	Male staff smokes outside Admiral before returning inside at 0335.
0354	Police vehicle drives down the pedestrianised area. The only occasion I observed routine policing of this part of Croydon. Three females exit Admiral and walk towards West Croydon.
0358	Male exits Admiral and walks towards West Croydon.
0400	Between 0300 and 0400 15 pedestrians walked along Croydon High Street. The only noise created was the drunken male at 0310. Still open at 4am were Admiral, Game Nation, Merkur, Little Vegas, McDonalds, and Gym Group.
0415	Nothing further of note took place and I ceased my observations.

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Observations Log PRO FORMA Exh ref letter DJB 03

Premises

Name of premises	Little Vegas, Merkur, Admiral, Game Nation
Address of premises	Croydon London
Day/ Date of visit	20 th and 21 st April 2023
Name of consultant conducting visit	Darrell Butterworth

Time	Comment
2130	Commenced observations in West Croydon. Open at 2130 were: Merkur, Green Dragon, Sainsbury's (x2), Market Tavern, Ludo Quist, Taste Max, Mediterranean Food Centre, Polski off licence, Art and Craft, Vue cinema, Dog and Bull, Mr Fox, KFC, The Venue, Little Vegas, Admiral, Game Nation, George, Five Guys, Turtle Bay, Nandos, Rios Peri Peri, Chicken Sam's, Spread Eagle, Ship, Riff Raff, Taco Bell, Fillings, Subway, Basil and Grape, Doner Kebab, Ladbroke's, Pepe's Piri Piri, Paddy Power, Wagamama, Slug and Lettuce, Wendy's, William Hill, Roosters Pitt, Gym Group McDonalds (closes 2300. 24 hour at weekends), X park, George Street Express, Oodles and Chuck in Box.
2200	Observations outside Little Vegas, George Street.
2203	Male leaves on foot towards Croydon East.
2205	Male leaves on foot towards Croydon West.
2208	Male arrives on foot from Croydon East.
2209	Male arrives on foot from Croydon West.
2210	Male leaves on foot towards Croydon East.
2211	Male passer-by (non-customer) urinates in alley at side of premises.
2215	Male arrives on foot from Croydon West.
2223	Female smokes outside. Returns inside at 2225.
2224	Male smokes outside.
2225	Male leaves on foot towards Croydon West.
2227	Female leaves accompanied by male smoker on foot towards Croydon East.
2228	Male leaves on foot towards Croydon West. Male arrives on foot from Croydon West.
2229	Male arrives from direction of Croydon West
2230	Male leaves on foot towards Croydon East. Two females leave on foot towards Croydon West.
2236	Male arrives on foot from Croydon East.
2245	Male smokes outside. Returns inside at 2248 Male (non-customer) urinates in side alley.
2248	Two females arrive on foot from Croydon East.
2250	Male leaves on foot towards Croydon East.

Every contact leaves an impression

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2300	Between 2200 and 2300 311 pedestrian walked along this part of George Street. The largest noise disturbance was from the passing trams and loud voices of groups walking past. I took a noise reading which gave a max 60dB and an average of 59dB.
2302	A male arrives on foot from Croydon East, but after a short conversation with the door supervisor he leaves.
2306	Two males arrive on foot from Croydon West.
2316	A noisy group of 4 females and 3 males walk along George Street whilst drinking from a 70cl bottle of Vodka.
2322	Three males exit on foot towards Croydon East.
2346	Male arrives on foot from Croydon West but immediately exits and walks towards Croydon West.
2359	Male arrives on foot from Croydon East. 2 males leave on foot towards Croydon West.
Midnight	Between 2300 and Midnight 169 pedestrian passed along George Street. The largest noise nuisance during this period was the loud group of people at 2316.
0002	Female skateboarder travels noisily along George Street footpath.
0005	Male arrives on foot from Croydon East.
0006	Two males leave on foot in opposite directions.
0007	Female leaves on foot towards Croydon West.
0011	Male arrives on foot from the direction of Croydon West.
0016	Noisy group of 5 males and 3 females walk along George Street, shouting and singing.
0017	Male (non-customer) urinates in alley at side of the premises.
0033	Two males exit on foot towards Croydon West.
0035	Male enters on foot from Croydon West.
0045	Male leaves on foot towards Croydon East.
0048	Male leaves on foot towards Croydon West.
0050	Female arrives on foot from Croydon West.
0100	Between midnight and 0100 147 pedestrians passed along George Street. Still open at this time were: Doner Kebab, Gym Group, Merkur, Chicken Sam's, Little Vegas, Admiral, and Game Nation.
0116	Males leaves on foot towards Croydon West.
0123	Males enters on foot from Croydon West
0130	Trams stopped running until 0510 hrs. Male leaves on foot towards Croydon East.
0138	Female enters on foot from Croydon West.
0140	2 workmen arrive and commence power washing the tram platform on George Street. A noise reading indicated a peak level of 68dB and an average of 64dB.
0200	The workers finish jet washing and leave. Between 0100 and 0200 53 pedestrian walked along George Street.
0230	I took a sound level reading whilst quiet which gave a peak of 49dB and an average of 38dB.
0300	Between 0200 and 0300 hrs. 13 pedestrians passed along George Street. No-one was seen to enter or leave Little Vegas and no customers came outside to

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	smoke.
0331	2 females exit Little Vegas and leave on foot in opposite directions.
0351	A signed police vehicle drives slowly along George Street. The first police patrol I had seen in the area.
0400	Between 0300 and 0400 18 pedestrians walked along George Street past Little Vegas. Still open in the Croydon West area were: Little Vegas, Merkur, Admiral, Game Nation, and The Gym Group.
0415	No further noteworthy incidents occurred, and I ceased my observations.