

1. Details of Care Provider and Type of Care

- **Care Provider:** Papa Family Centre Ltd.
- **Type of Care:** C2 Residential Family Assessment Centre.
- **Description:** The facility provides 24/7 supervised residential assessments for vulnerable young parents (18+) and their infants. Unlike a standard "care home," this is a specialised environment where parenting capacity is monitored and developed to satisfy Social Services and Family Court requirements under the *Every Child Matters* framework and *Care Standards Act 2000*.

2. Occupancy and Needs

- **Total Occupancy:** Based on 6 bedrooms, the maximum capacity is **12 residents** (6 mothers and 6 children).
- **Age Range of Children:** Typically **0 to 2 years old**. Residential family assessments usually occur during the neonatal or infant stage to determine if a child can remain safely in the parent's care.
- **Parent Profile:** Vulnerable young parents who may have experienced homelessness, lack of support networks, or require assessment for court proceedings.

3. Catchment Area and Referral Process

- **Local Need:** The centre will primarily serve referrals from the London Borough of Haringey, particularly through Haringey Children's Services and Social Services and the **North London Children's Efficiency Foundation (NLCEF)**.
- **Haringey Priority:** *"Papa Family Centre Ltd will operate a 'Local First' placement policy, prioritizing referrals from Haringey Council to ensure the facility meets the borough's specific social care targets and keeps local families within their community."*

4. Staffing and Shifts

To meet OFSTED standards for 6 families, a 24/7 rotation is required:

- **Management:** 1 OFSTED Registered Manager (typically 9 am – 5 pm, Mon–Fri).
- **Rotational Staff:** 4 Support Workers per 24-hour cycle.
 - **Day Shift:** 2-3 staff members.
 - **Night Shift:** 1-2 waking night staff members.

- **Changeover:** Shift patterns are designed to minimise traffic, usually occurring at 7 am, 3 pm, and 11 pm.

5. Standard Management Plan

The centre will operate as a structured residential facility with no external commercial appearance.

- **Safeguarding:** Strict "signing in/out" procedures for residents and visitors.
- **CCTV:** Internal monitoring of communal areas for safety and assessment purposes.
- **Drug/Alcohol Policy:** Zero-tolerance policy with regular testing as part of the assessment.
- **Visitor Policy:** Pre-approved visitors only, limited to specific hours to prevent neighborhood disturbance.
- **Waste Management:** Dedicated commercial waste collection for clinical and household waste (nappies, etc.).

6. Noise Assessment & Transport

- **Noise:** Unlike a HMO or hostel, a Family Assessment Centre is a highly regulated, quiet environment. Residents are under 24/7 supervision with strict evening curfews (typically 8 pm or 9 pm). The "noise" profile is comparable to a large single-family dwelling.
- **Transport:** Residents are not normally allowed to come with vehicles. Staff are encouraged to use the nearby transport links (N22 is well-served by buses and the Piccadilly Line). There will be no more than 2-3 staff cars on-site at any time, which is lower than a standard C3 residential household with multiple adult drivers.