



MONITOR'S REPORT

SITE DETAILS			
SITE NAME	CONTRACTOR	SITE CONTACT	PROJECT DATES
Florentia Village Extension	Marbank Construction Ltd	Paul Kelly (Project Manager)	24/07/2023 - 14/10/2024
MONITOR	SITE ID	VISIT DATE	VISIT TYPE
Pat Edwards	500553	20/10/2023	Site 0 (On-Site)

PROJECT DESCRIPTION, CONTEXT, LOCATION AND RELEVANT CONSTRAINTS
No constraints declared
Constraints
The Registered Activity is the design and construction of four blocks of purpose built and accessible production, maker and creative workspace; with interconnecting walkways, hard and soft landscaping. The project is due to complete in October 2024.

SCORING		
Respect the Community	Excellent - 14 / 15	- A score of 9 in a Section or 27 for the Total Report Score reflects a conforming score for the Code of Considerate Practice - For more information on the Monitor Checklist, scoring descriptors, the Scheme's definition of innovation and report writing standards, visit www.ccscheme.org.uk.
Care for the Environment	Excellent - 14 / 15	
Value their Workforce	Excellent - 14 / 15	
Total Report Score	Excellent - 42 / 45	

EXECUTIVE SUMMARY
In terms of the Community - the Registered Activity fully complies with the requirements of ISO 9001 (Quality Management) certification to record the client and 3rd party comments. The Registered Activity also has a well thought out controlled access for the workforce and visitors in place. In addition, the Registered Activity's traffic management plan is well considered. To improve - the Registered Activity needs to implement the proposed artistic designs to the site hoardings to further engage the local community. In Regards to the Environment - The Registered Activity fully complies with the requirements of ISO 14001 (Environmental Management) certification to support the sustainability policy. The Registered Activity also has an effective waste management plan in place. In addition, the Registered Activity has a defined plan to protect and enhance the site's natural environment. In order to improve - the Registered Activity needs to roll out the free climate change e-learning materials from the Supply Change Sustainability School. Regarding the Workforce - the Registered Activity has a robust workforce vetting and right to work system in place. The Registered Activity also provides proactive communications and signage to include a range of other languages. In addition, the Registered Activity proactively shares safety alerts and best practices with the site workforce. To improve - the Registered Activity needs to consider bringing forward the compliance with ISO 45001 (Health and Safety Management) certification to further improve the wellbeing of the workforce. I would like to thank Paul and Marcel for a well prepared and evidence based site visit.

RESPECT THE COMMUNITY	EXCELLENT 14 / 15
The Registered Activity fully complies with the requirements of ISO 9001 (Quality Management) certification to record the client and 3rd party comments. The Registered Activity also has a well thought out controlled access for the workforce and visitors in place. In addition, the Registered Activity's traffic management plan is well considered. To improve - the Registered Activity needs to implement the proposed artistic designs to the site hoardings to further engage the local community.	
Good practice observed	
1.1.3 How are compliments, comments and complaints sought, recorded and proactively managed?	
The Registered Activity fully complies with the requirements of ISO 9001 (Quality Management) certification to record the client and 3rd party comments.	
1.2.1 How is the Registered Activity keeping the perimeter safe and secure, and surrounding areas clean, tidy and free of litter, mud and dust; to protect the community and passers-by?	

The Registered Activity has a well thought out controlled access for the workforce and visitors in place.

1.2.3 How is the Registered Activity identifying and reducing the effects of nuisance, disturbance, and intrusion on potentially impacted communities?

The Registered Activity's traffic management plan is well considered.

Improvement opportunities

1.3.3 How is the Registered Activity supporting positive impact within the local community?

The Registered Activity needs to implement the proposed artistic designs to the site hoardings to further engage the local community.

CARE FOR THE ENVIRONMENT

EXCELLENT 14 / 15

The Registered Activity fully complies with the requirements of ISO 14001 (Environmental Management) certification to support the sustainability policy. The Registered Activity also has an effective waste management plan in place. In addition, the Registered Activity has a defined plan to protect and enhance the site's natural environment. In order to improve - the Registered Activity needs to roll out the free climate change e-learning materials from the Supply Change Sustainability School.

Good practice observed

2.1.1 How does the Registered Activity identify and manage environmental concerns?

The Registered Activity fully complies with the requirements of ISO 14001 (Environmental Management) certification to support the sustainability policy.

2.1.3 How is the Registered Activity protecting the landscape and watercourses?

The Registered Activity has an effective waste management plan in place.

2.3.1 How is the Registered Activity identifying, assessing and planning to maintain or improve the natural environment locally?

The Registered Activity has a defined plan to protect and enhance the site's natural environment.

Improvement opportunities

2.2.1 How is the Registered Activity planning to reduce its carbon footprint, including measurement, recording and publication of performance

The Registered Activity needs to roll out the free climate change e-learning materials from the Supply Change Sustainability School.

VALUE THEIR WORKFORCE

EXCELLENT 14 / 15

The Registered Activity has a robust workforce vetting and right to work system in place. The Registered Activity also provides proactive communications and signage to include a range of other languages. In addition, the Registered Activity proactively shares safety alerts and best practices with the site workforce. To improve - the Registered Activity needs to consider bringing forward the compliance with ISO 45001 (Health and Safety Management) certification to further improve the wellbeing of the workforce.

Good practice observed

3.1.1 How is the Registered Activity ensuring the competency and legitimacy of the workforce?

The Registered Activity has a robust workforce vetting and right to work system in place.

3.1.3 How is the Registered Activity ensuring the workforce is treated fairly and with respect?

The Registered Activity also provides proactive communications and signage to include a range of other languages.

3.2.3 How is the Registered Activity embedding a culture of continuous improvement in health and safety performance?

The Registered Activity proactively shares safety alerts and best practices with the site workforce.

Improvement opportunities

3.2.1 How is the Registered Activity assessing the needs of the workforce to drive an improvement in wellbeing?

The Registered Activity needs to consider bringing forward the compliance with ISO 45001 (Health and Safety Management) certification to further improve the wellbeing of the workforce.

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